

SERVICE IDEAS

PRODUCT BOOK

2024



BUFFET | AIRPOTS | SERVERS | TABLETOP



FOUNDED IN SERVICE

How often does the service you receive make or break an experience?

An impression of a business, product, or service often depends on how it is delivered. It can be impacted by a human connection, speed, accuracy, or perhaps something unexpected that exceeds an expectation.

My grandfather, founder of Service Ideas, understood this well. He and my grandmother owned and operated a restaurant where their everyday interactions significantly impacted their guests' experience. It was through these daily interactions and their desire to uphold a standard of excellence in service that the first innovative products from Service Ideas were created. Over the years, we've learned that the service we provide to our customers is as equally as important to product performance.

Personalized customer interactions and high-quality products are the bedrock of our company. Our experienced team strives to provide prompt and friendly responses to inquiries, timely and accurate delivery, and resolution to any concerns with performance. We hope you are inspired by products within this product book to fit your service needs, and we welcome the opportunity to demonstrate our commitment to exceeding your expectations.

Understanding service always influences the experience.

Sincerely,

A handwritten signature in black ink that reads "Megan M. Blohowiak". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Megan Murray Blohowiak
Service Ideas President



Service Ideas shipping manager Tony Her.



TAKING PRIDE IN CUSTOMER EXPERIENCE

What makes Service Ideas special is much more than the products. It's the people behind the scenes and the way they take care of their customers.

"They don't realize they need to order more glasses until that last one is taken off the shelf."

This is what second-generation owner Pat Murray would say of foodservice operators and their thought process when ordering smallwares and tabletop items. He utilized this simple analogy to underscore the significance of anticipating unforeseen demand in the hospitality industry.

If you've ever worked in or managed a restaurant, you'll relate to this sentiment all too well.

As a restaurant owner himself, Pat had a deep understanding of this point of view because he lived it day in and day out. Throughout the 80s to early 2000s, during a time of enormous growth for the company, Pat alternated his time at both businesses, starting the day out with a check-in at Murray's Steakhouse, downtown Minneapolis, followed by a full day at Service Ideas, and then back to Murray's for dinner service.

50 years later, they are still owned and operated by the same family, keeping Service Ideas closely tied to their restaurant roots. Siblings and third-generation owners of Service Ideas and Murray's look to each other for insight into life as a modern restaurant owner.

To this day, Service Ideas employees are reminded to "think like the operator" in order to service their customers well.

They demonstrate their keen understanding of the foodservice operator by not only upholding a commitment to quality customer service but also by effectively managing their inventory and distribution system.

The dedicated customer service and warehouse teams at Service Ideas are pivotal in upholding their customer-centric values. These teams work tirelessly behind the scenes to ensure every customer receives the highest level of service and support.



Service Ideas customer service representatives: Dawn Mondry and Jordan Thompson.

PERSONALIZED CUSTOMER SERVICE

The members of Service Ideas' customer service team play a crucial role in establishing a personal connection with clients. They go above and beyond to ensure that each customer feels valued and understood.

Dawn Mondry, a dedicated member of the Service Ideas team, has been working with the company as a customer service representative for an impressive 26 years. Her long-standing commitment to the company speaks volumes about the positive impact she has on the company. Throughout her tenure, Dawn has played a crucial role in establishing strong customer relationships and providing exceptional service.

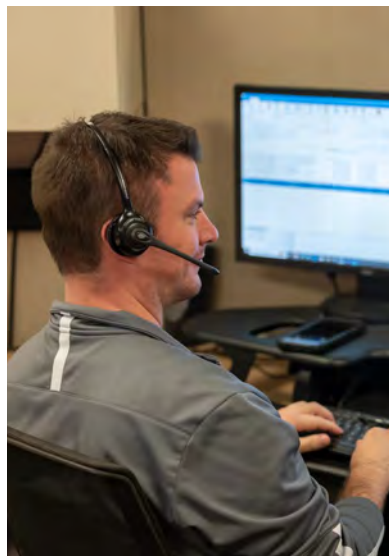
Alongside Dawn is her teammate Jordan Thompson. With 12 years of experience at Service Ideas, Jordan has become a trusted and reliable resource for customers.

Every time you reach out to Service Ideas, you can expect a warm and friendly greeting from either Dawn or Jordan on the other side. This makes interacting with them truly unique and special.

Both Dawn and Jordan take the time to understand the preferences and requirements of their customers, allowing them to provide personalized interactions and tailored solutions. They are

dedicated to resolving any issues that may arise in a satisfactory and timely manner, as they promptly address any questions or concerns and provide timely updates on order status.

Service Ideas also understands the crucial impact of technology on their overall achievements. They strategically enhance their order entry procedures using Electronic Data Interchange (EDI), which guarantees streamlined order processing and allows the customer service team to focus on providing personalized support and assistance. By implementing EDI, Service Ideas ensures efficient and seamless order processing, eliminating manual data entry and



Customer service representative, Jordan Thompson.

reducing errors. This technology-driven approach enhances the overall customer experience, ensuring prompt and reliable order delivery.

COMMITTED TO EXCELLENCE

In conjunction with the customer service team, the warehouse team plays a pivotal role in the overall customer experience.

Over 40 percent of the warehouse team at Service Ideas has been dedicated to the company for an impressive 10 years or longer. Among these dedicated individuals are Tony Her, Lisa Gatke, and Dexler Vang, who collectively boast over 35 years of invaluable experience with Service Ideas.

They have all worn various hats over the years in the shipping department, as well as assisting with trade show preparation and special projects such as product reworks and customizations.

Their knowledge and expertise are highly valued and have played a significant role in shaping the company's continuous improvement and commitment to excellence.

For 16 years, Tony has demonstrated this in his work every day. He now supervises the shipping department and warehouse manager Ben Weber describes him as a reliable employee with an extensive depth of knowledge and willingness to do whatever it takes to get the job done. Not to mention, his infectious laugh that keeps everyone motivated throughout the day.

Warehouse Lead Dexler is another key asset to the team, embodying reliability and playing a crucial role in maintaining order and clarity during chaotic moments. His ability to remain calm and level-headed is instrumental in creating a sense of calm and ensuring smooth operations.

Lisa, a dedicated and experienced team member, brings her meticulous attention to detail and exceptional organizational skills to the table. She plays a vital role in ensuring that both the warehouse





Service Ideas warehouse team: Lisa Gatke, Ben Weber, Dexler Vang, Tony Her, Wesly Lo, Brandon Vangkim (not pictured), Kienan Sieg (not pictured).

and showroom samples are flawlessly maintained and arranged, presenting a professional and polished image to clients.

STREAMLINED INVENTORY MANAGEMENT AND RELIABLE SHIPPING

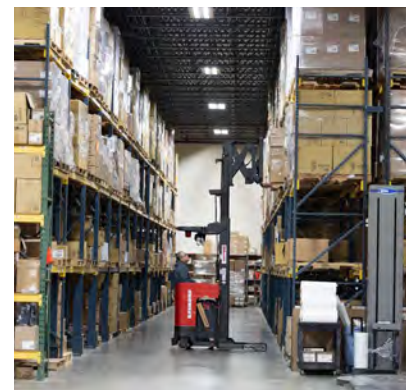
Inventory management is a crucial aspect of any customer-centric business, and the Service Ideas warehouse team understands this well. They've implemented daily cycle counting, a process that involves regularly auditing and counting inventory to ensure accuracy. This practice allows them to identify any discrepancies

or issues promptly, preventing miss-picks and improving overall product-picking efficiency.

In addition to cycle counting, Service Ideas continuously evaluates pick locations to optimize their warehouse layout. By strategically organizing products and ensuring that they are stored in the most accessible and efficient locations, they minimize the time and effort required for picking. This not only improves productivity but also reduces the chances of errors or delays in fulfilling orders.

By prioritizing accurate inventory management and efficient picking processes, Service Ideas sets the foundation for smooth operations and exceptional customer service. Their commitment to continuous improvement and attention to detail ensures that their clients receive the right products at the right time, enhancing customer satisfaction and loyalty.

Overall, Service Ideas' approach to inventory management goes beyond just counting and tracking products. They proactively address potential issues, optimize their warehouse layout, and promote efficient picking practices. This comprehensive approach allows them to meet the ever-changing demands of the hospitality industry and deliver exceptional service to their clients. 📦



WHY SERVICE IDEAS?



SUPERIOR PRODUCTS

Each product is developed to improve the way operators are serving food and beverages.



TESTED TO ENSURE QUALITY

In-house quality department meticulously tests each new product so that it meets your standards.



DELIVERED WITH CARE

Over 1,800 products warehoused on site and guaranteed to ship within 48 hours.

HOW TO USE THIS CATALOG

HELPFUL SYMBOLS



1-2 Hours Hot



Over 8 Hours Cold



5 Year Warranty



Custom Wrapping



2-3 Hours Hot



Over 12 Hours Cold



SI Exclusive Item



Custom Print



4-6 Hours Hot



Hand Wash Only



NSF Listed



Hydro Dipping



6-8 Hours Hot



Dishwasher Safe



Anti-Bacterial Coating



Over 6 Hours Hot



1 Year Warranty



Made in USA

CATALOG SHORTCUTS

10 BUFFET

48 AIRPOTS

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SI COMPONENTS™

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THE ORIGINAL

FLAME FREE™ THERMO-URN™

Vacuum insulation technology.

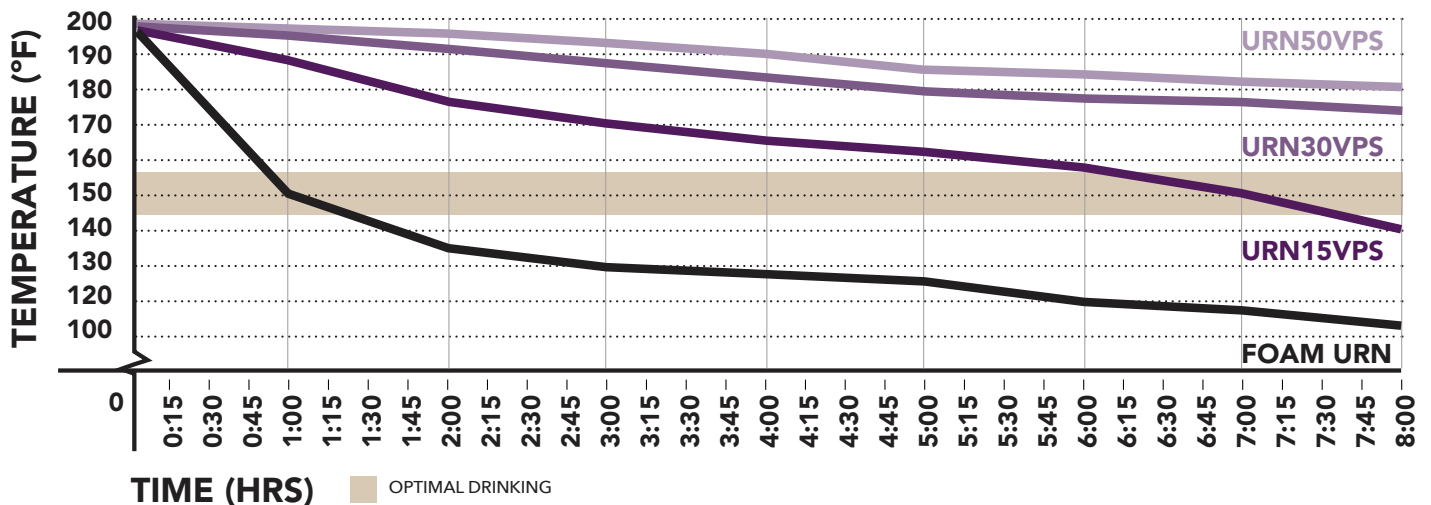
Introduced in 2010, the Flame Free™ Thermo-Urn™ is a Service Ideas exclusive product, engineered to achieve true vacuum insulation that provides 6+ hours of heat retention with no external heat source. This economical design significantly reduces labor and supply costs and has the potential to save you hundreds of dollars a year. You could receive a return on your investment within a matter of months! Furthermore, without the need for direct heat, your coffee will taste fresh until the last cup is poured. Choose from over 150 lid, legs, and finish combinations.

- Vacuum insulated body provides 6+ hours of heat retention
- Foam insulated lid with air tight gasket seals in the heat
- Interior splash guard reduces mess and injury while brewing and transporting
- Heavy duty stainless steel NSF listed spigot is safe for commercial use
- Lightweight yet heavy-duty legs attach securely to the base



replacement parts: lid, lid knob, lid gasket, splash guard, handles, spigot, base, wrench, bolt, gaskets

The Thermo-Urn difference.





Fuel Savings Calculator:

	Sample Data	Calculate:
Average Cost Per Can of Fuel	<input type="text" value="\$2.18"/>	\$2.18
# of Urns Used	<input type="text" value="3"/>	x 3 urns
# of Cans/Urns each Event	<input type="text" value="3"/>	x 3 can/urn
# of Events Per Month	<input type="text" value="10"/>	x 10 events
	<hr/>	
	<input type="text" value="\$196.02"/>	Total Monthly Savings
	<input type="text" value="12"/>	x 12 months
	<hr/>	
	<input type="text" value="\$2354.40"/>	Total Yearly Savings

FIND YOUR PERFECT URN



Foam insulated lid and brew splash plate prevents heat loss

Vacuum insulated body provides 6+ hours of heat retention

Ultra lightweight **aluminum legs** attach securely to the body

LID STYLES

Choose from three foam insulated lid styles:



Domed



Flat



Classic

BODY FINISHES

Choose from brushed or polished, three pvd metallics, and two powder coated finishes:



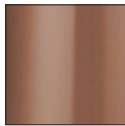
Brushed
Stainless



Polished
Stainless



Vintage
Gold
(PVD)



Rose
Gold
(PVD)



Black
Onyx
(PVD)



Black
(Powder Coat)



White
(Powder Coat)

LEG STYLES

Choose from three leg styles:



Modern



Regal



Round



MODER



MODERN LEGS, DOMED LID

1.5 Gallon (192 oz) | 12.5" X 12" X 22.5"

- URN15VBSMD (HF) Brushed Stainless
- URN15VPSMD (HF) Polished Stainless
- URN15VVGMD (HF) Vintage Gold
- URN15VRGMD (HF) Rose Gold
- URN15VBXMD (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 26"

- URN30VBSMD (HF) Brushed Stainless
- URN30VPSMD (HF) Polished Stainless
- URN30VVGMD (HF) Vintage Gold
- URN30VRGMD (HF) Rose Gold
- URN30VBXMD (HF) Black Onyx
- URN30VWHMD (HF) White
- URN30VBLMD (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 29"

- URN50VBSMD (HF) Brushed Stainless
- URN50VPSMD (HF) Polished Stainless
- URN50VVGMD (HF) Vintage Gold
- URN50VRGMD (HF) Rose Gold
- URN50VBXMD (HF) Black Onyx

URN LEGS



MODERN LEGS, FLAT LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSMDFL (HF) Brushed Stainless
- URN15VPSMDFL (HF) Polished Stainless
- URN15VVGMDFL (HF) Vintage Gold
- URN15VRGMDFL (HF) Rose Gold
- URN15VBXMDFL (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.5"

- URN30VBSMDFL (HF) Brushed Stainless
- URN30VPSMDFL (HF) Polished Stainless
- URN30VVGMDFL (HF) Vintage Gold
- URN30VRGMDFL (HF) Rose Gold
- URN30VBXMDFL (HF) Black Onyx
- URN30VWHMDFL (HF) White
- URN30VBLMDFL (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSMDFL (HF) Brushed Stainless
- URN50VPSMDFL (HF) Polished Stainless
- URN50VVGMDFL (HF) Vintage Gold
- URN50VRGMDFL (HF) Rose Gold
- URN50VBXMDFL (HF) Black Onyx

MODERN LEGS, CLASSIC LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSMDCL (HF) Brushed Stainless
- URN15VPSMDCL (HF) Polished Stainless
- URN15VVGMDCL (HF) Vintage Gold
- URN15VRGMDCL (HF) Rose Gold
- URN15VBXMDCL (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.75"

- URN30VBSMDCL (HF) Brushed Stainless
- URN30VPSMDCL (HF) Polished Stainless
- URN30VVGMDCL (HF) Vintage Gold
- URN30VRGMDCL (HF) Rose Gold
- URN30VBXMDCL (HF) Black Onyx
- URN30VWHMDCL (HF) White
- URN30VBLMDCL (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSMDCL (HF) Brushed Stainless
- URN50VPSMDCL (HF) Polished Stainless
- URN50VVGMDCL (HF) Vintage Gold
- URN50VRGMDCL (HF) Rose Gold
- URN50VBXMDCL (HF) Black Onyx

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

REGAL LEGS



REGAL LEGS, DOMED LID

1.5 Gallon (192 oz) | 12.5" X 12" X 22.5"

- URN15VBSRG (HF) Brushed Stainless
- URN15VPSRG (HF) Polished Stainless
- URN15VVGRG (HF) Vintage Gold
- URN15VRGRG (HF) Rose Gold
- URN15VBXRG (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 26"

- URN30VBSRG (HF) Brushed Stainless
- URN30VPSRG (HF) Polished Stainless
- URN30VVGRG (HF) Vintage Gold
- URN30VRGRG (HF) Rose Gold
- URN30VBXRG (HF) Black Onyx
- URN30VWHRG (HF) White
- URN30VBLRG (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 29"

- URN50VBSRG (HF) Brushed Stainless
- URN50VPSRG (HF) Polished Stainless
- URN50VVGRG (HF) Vintage Gold
- URN50VRGRG (HF) Rose Gold
- URN50VBXRG (HF) Black Onyx



REGAL LEGS, FLAT LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRGFL (HF) Brushed Stainless
- URN15VPSRGFL (HF) Polished Stainless
- URN15VVGRGFL (HF) Vintage Gold
- URN15VRGRGFL (HF) Rose Gold
- URN15VBXRGFL (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.5"

- URN30VBSRGFL (HF) Brushed Stainless
- URN30VPSRGFL (HF) Polished Stainless
- URN30VVGRGFL (HF) Vintage Gold
- URN30VRGRGFL (HF) Rose Gold
- URN30VBXRGFL (HF) Black Onyx
- URN30VWHRGFL (HF) White
- URN30VBLRGFL (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRGFL (HF) Brushed Stainless
- URN50VPSRGFL (HF) Polished Stainless
- URN50VVGRGFL (HF) Vintage Gold
- URN50VRGRGFL (HF) Rose Gold
- URN50VBXRGFL (HF) Black Onyx

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



REGAL LEGS, CLASSIC LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRGCL (HF) Brushed Stainless
- URN15VPSRGCL (HF) Polished Stainless
- URN15VVGRGCL (HF) Vintage Gold
- URN15VRGRGCL (HF) Rose Gold
- URN15VBXRGCL (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.75"

- URN30VBSRGCL (HF) Brushed Stainless
- URN30VPSRGCL (HF) Polished Stainless
- URN30VVGRGCL (HF) Vintage Gold
- URN30VRGRGCL (HF) Rose Gold
- URN30VBXRGCL (HF) Black Onyx
- URN30VWHRGCL (HF) White
- URN30VBLRGCL (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRGCL (HF) Brushed Stainless
- URN50VPSRGCL (HF) Polished Stainless
- URN50VVGRGCL (HF) Vintage Gold
- URN50VRGRGCL (HF) Rose Gold
- URN50VBXRGCL (HF) Black Onyx





ROUND



ROUND LEGS, DOMED LID

1.5 Gallon (192 oz) | 12.5" X 12" X 22.5"

- URN15VBSRN (HF) Brushed Stainless
- URN15VPSRN (HF) Polished Stainless
- URN15VGRN (HF) Vintage Gold
- URN15VRGRN (HF) Rose Gold
- URN15VBXRN (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 26"

- URN30VBSRN (HF) Brushed Stainless
- URN30VPSRN (HF) Polished Stainless
- URN30VGRN (HF) Vintage Gold
- URN30VRGRN (HF) Rose Gold
- URN30VBXRN (HF) Black Onyx
- URN30VWHRN (HF) White
- URN30VBLRN (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 29"

- URN50VBSRN (HF) Brushed Stainless
- URN50VPSRN (HF) Polished Stainless
- URN50VGRN (HF) Vintage Gold
- URN50VRGRN (HF) Rose Gold
- URN50VBXRN (HF) Black Onyx

LEGS



ROUND LEGS, FLAT LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRNFL (HF) Brushed Stainless
- URN15VPSRNFL (HF) Polished Stainless
- URN15VVGRNFL (HF) Vintage Gold
- URN15VRGRNFL (HF) Rose Gold
- URN15VBXRNFL (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.5"

- URN30VBSRNFL (HF) Brushed Stainless
- URN30VPSRNFL (HF) Polished Stainless
- URN30VVGRNFL (HF) Vintage Gold
- URN30VRGRNFL (HF) Rose Gold
- URN30VBXRNFL (HF) Black Onyx
- URN30VWHRNFL (HF) White
- URN30VBLRNFL (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRNFL (HF) Brushed Stainless
- URN50VPSRNFL (HF) Polished Stainless
- URN50VVGRNFL (HF) Vintage Gold
- URN50VRGRNFL (HF) Rose Gold
- URN50VBXRNFL (HF) Black Onyx



ROUND LEGS, CLASSIC LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRNCL (HF) Brushed Stainless
- URN15VPSRNCL (HF) Polished Stainless
- URN15VVGRNCL (HF) Vintage Gold
- URN15VRGRNCL (HF) Rose Gold
- URN15VBXRNCL (HF) Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.75"

- URN30VBSRNCL (HF) Brushed Stainless
- URN30VPSRNCL (HF) Polished Stainless
- URN30VVGRNCL (HF) Vintage Gold
- URN30VRGRNCL (HF) Rose Gold
- URN30VBXRNCL (HF) Black Onyx
- URN30VWHRNCL (HF) White
- URN30VBLRNCL (HF) Black

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRNCL (HF) Brushed Stainless
- URN50VPSRNCL (HF) Polished Stainless
- URN50VVGRNCL (HF) Vintage Gold
- URN50VRGRNCL (HF) Rose Gold
- URN50VBXRNCL (HF) Black Onyx

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

THERMAL CONTAINERS



Brew-thru lid for simple brewer to counter presentations

Vacuum insulated body provides 4-6 hours of heat retention

Detachable plastic base allows insulated body to fit universally under any brewer

UNIVERSAL

Our Universal Thermal Containers offer an affordable solution to serving large-volume events. These insulated coffee dispensers feature a brew-thru lid, plastic handles, and a sight-glass to view content levels, all while keeping your beverages hot for up to six hours. We've enhanced the coffee dispensers to now have a sleek carry handle, locking faucet, and removable drip tray. New universal design fits under most brewers. Detachable base for easy transportation.



1 Gallon (128oz) | 14.5" X 9" X 20.25"

- GIU1GV2 (HF) Brushed Stainless
- GIU1GV2BLK (HF) Black

1.5 Gallon (192 oz) | 14.5" X 9" X 23"

- GIU15GV2 (HF) Brushed Stainless
- GIU15GV2BLK (HF) Black

2 Gallon (256 oz) | 14" X 9.25" X 24.25"

- GIU2GV2 (HF) Brushed Stainless

replacement parts: lid funnel, sight glass kit, sight glass guard, locking and non-locking faucet, plastic stand, drip tray

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

replacement parts: plastic lid, drip tray, spigot

SLIM LINE

The Slim Line Thermal Container offers a more space-saving solution to our line of large-capacity insulated coffee dispensers. Featuring a plastic handle that rotates down and a 3-pillar base with a narrow profile, requiring less counter space. Seamless stainless-steel body makes a great canvas for custom wraps. Detachable base for easy transportation.



1 Gallon (128 oz.)
13" X 8" X 21.75"
GIUSL1G (HF)
Brushed Stainless



1.5 Gallon (192 oz.)
13" X 8" X 21.75"
GIUSL15G (HF)
Brushed Stainless

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



Make it your own!

We can customize our thermal containers to be uniquely yours by wrapping them in your branding. Flip to page 164 for more information on how to customize Service Ideas products.

STAINLESS TEA URNS

replacement parts: plastic lid, drip tray, spigot

Our Slim Commercial Tea Urns are just 6" and 6.5" wide and feature a flip down handle in the back so it can rest against a wall in tight spaces. Complete with a snap-on drip tray that conveniently stores in the plastic lid when not in use. Our Round Commercial Tea Urns feature a cylindrical stainless steel body to eliminate leaks and staggered rubber grip handles to transport a filled urn to high counter tops or buffet tables. Comes with a plastic brew-thru lid for direct brewing.



SLIM

3.5 Gallon (448 oz.)

16.5" X 6" X 23"

ITSLS35G (HF)
Brushed Stainless

5 Gallon (640 oz.)

19.75" X 7" X 21"

ITSLS5GPL (HF)
Brushed Stainless



ROUND

3 Gallon (384 oz.)

15.25" X 11.25" X 16.5"

ITS3GPL (HF)
Brushed Stainless

5 Gallon (640 oz.)

15.25" X 11.25" X 21.75"

ITS5GPL (HF)
Brushed Stainless

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

CLEAR TEA URN

Clear body, clear lid,
clear choice.

replacement parts: lid, container, drip tray, base plate, spigot, brew stand, infuser tube

BUFFET

The Clear Tea Dispenser gives a new look to tea service; designed with a clear tank constructed with BPA-free Tritan™ for glass-like clarity and added strength that won't warp in the dishwasher. Unlike other plastics, this tank won't stain after repeated use with tea. Built-in hand grips make it easy to take it from brewer to counter for final display on its black base. Infuse custom flavors in your teas with the optional infuser tube that screws securely onto the lid to suspend fruits or herbs in the liquid. Add the plastic brew stand accessory to minimize potential splashing while brewing.



3.5 Gallon (448oz)

15.25" X 6" X 23"

ITSLC35GBLINF (HF)

Clear Tritan & Black

Optional Brew Stand

13" X 5.75" X 10"

ITSLBASEBL

Black Sintra Plastic

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

DOUBLE WALL. NO SWEAT!



Double wall insulation eliminates condensation and sweating, keeping serving area dry and clean

Two-piece construction allows dispenser to be thoroughly cleaned and comply with NSF food safety standards

Stainless-steel lid, base, and spigot add durability and elegance

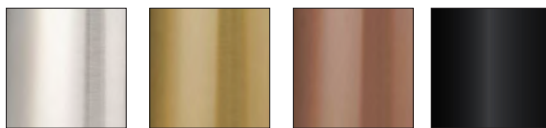
DOUBLE WALL COLD BEVERAGE DISPENSER

Our Double Wall Cold Beverage Dispenser completely eliminates sweating and condensation. The container is built from two pieces, making it extremely easy to clean for safe use in commercial applications. The container is constructed of BPA-free Tritan™ plastic and comes with a stainless-steel base, lid, and spigot.



BASE & LID FINISHES

Choose from classic brushed, four pvd metallics, and four hydro-dipped finishes:



Brushed Stainless

Vintage Gold (PVD)

Rose Gold (PVD)

Black Onyx (PVD)



Dark Wood (Hydro Dip)

Light Wood (Hydro Dip)

White Marble (Hydro Dip)

Travertine Marble (Hydro Dip)

replacement parts: lid, stainless spigot, Tritan™ container, ice tube, infuser tube

Now available in Metallic & Natural Elements



CLASSIC BRUSHED

3 Gallon (384oz) | 13" X 11.25" X 24.5"

- CBDDW3GSS (HF) Brushed Stainless



METALLIC ELEMENTS

3 Gallon (384oz) | 13" X 11.25" X 24.5"

- CBDDW3GSSVG (HF) Vintage Gold
- CBDDW3GSSRG (HF) Rose Gold
- CBDDW3GSSBX (HF) Black Onyx



NATURAL ELEMENTS

3 Gallon (384oz) | 13" X 11.25" X 24.5"

- CBDDW3GSSDW (HF) Dark Wood
- CBDDW3GSSLW (HF) Light Wood
- CBDDW3GSSWM (HF) White Marble
- CBDDW3GSSMB (HF) Travertine Marble

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.





MODERN



REGAL



ROUND



Dress up your cold beverage dispenser!

Elevate your hosting experience and make a lasting impression on your guests with our revamped Double Wall Beverage Dispenser featuring three new unique leg options: Modern, Regal, and Round. Constructed with the same durable double-wall design as the original, our dispenser ensures that your beverages stay at the ideal temperature for longer and prevent the dreaded exterior condensation. The transparent Tritan™ plastic walls and infusion tube also allow guests to admire the beauty of your drinks. Now with the new base options you can choose the leg design that complements your style – Modern for contemporary flair, Regal for a touch of luxury, or Round for timeless versatility.



3 Gallon (384 oz.)
 13" X 12" X 23.25"
 CBDDW3GMD (HF)
 Polished Stainless | Modern Legs



3 Gallon (384 oz.)
 13" X 12" X 23.25"
 CBDDW3GRG (HF)
 Polished Stainless | Regal Legs

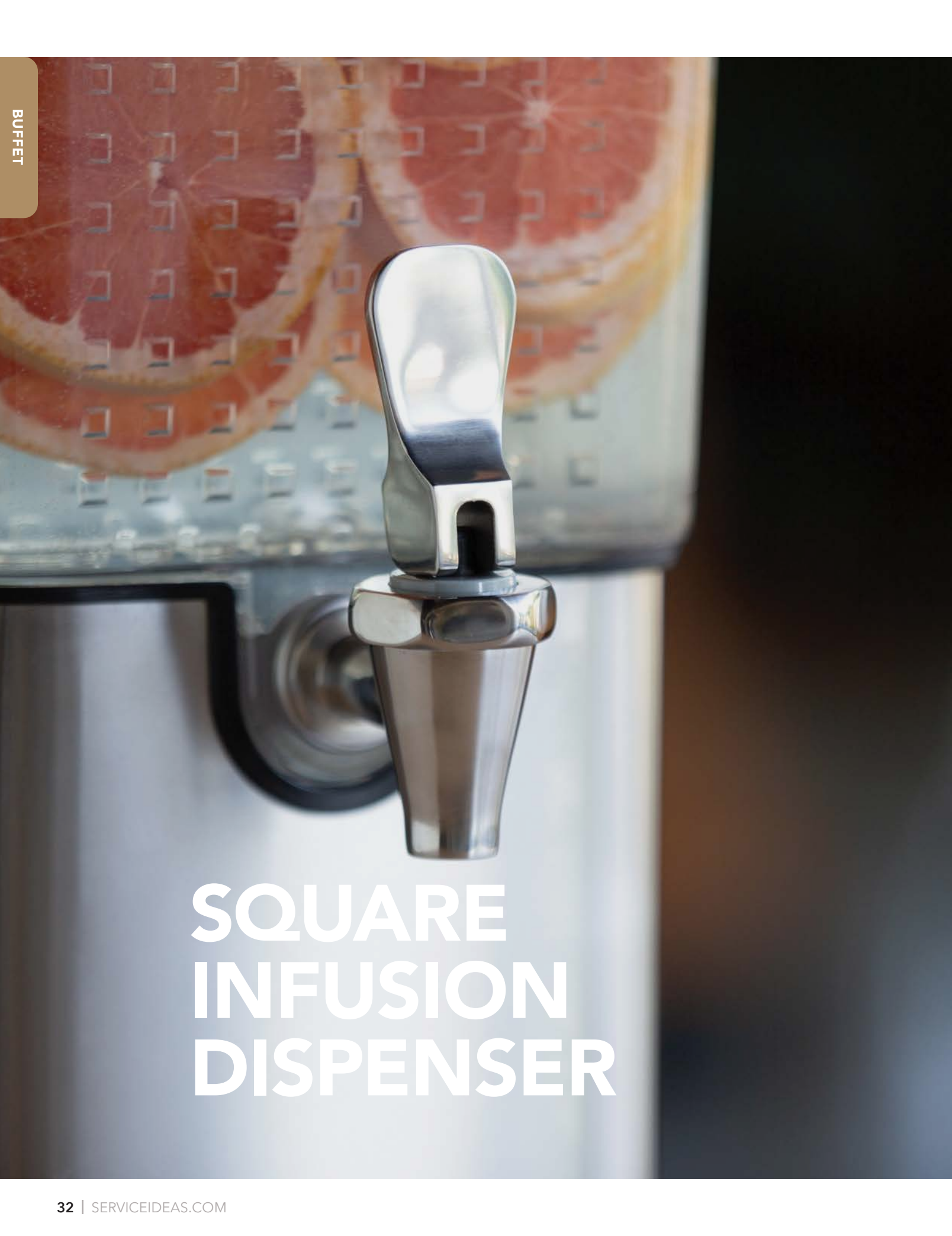


3 Gallon (384 oz.)
 13" X 12" X 23.25"
 CBDDW3GRN (HF)
 Polished Stainless | Round Legs

Just the parts.

- URN15VLEGMD Modern Legs
- URN15VLEGRG Regal Legs
- URN15VLEGRD Round Legs
- CBDDWADPT Leg Adapter
- CBDDWADPTSET Container and Lid Kit

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



SQUARE INFUSION DISPENSER

A new take on a square shape.

A commercial-grade product designed for daily use in catering and food-service applications, as well as parties and events. It comes equipped with a unique flavor infusion wall that slides into the front of the dispenser to show off the flavors in your infused beverages. Fill the "flavor wall" with citrus, fruits, and herbs to create unique beverage offerings for your guests, or remove completely for serving plain water or juice. One-piece molded construction allows the corners to be rounded just enough to keep a square shape but still be easy to clean thoroughly. Includes matching drip tray and polished stainless steel spigot. All parts break down to be stored within the clear plastic body of the unit when not in use. NSF-listed for safe use in commercial foodservice applications.



1.5 Gallon (230 oz.)
 11.25" X 8" X 19.75"
 SCD15SS (HF)
 Brushed Stainless

3 Gallon (230 oz.)
 11.25" X 9.75" X 22.5"
 SCD30SS (HF)
 Brushed Stainless

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

In a class of its own.

Our Elite Stainless Steel Cold Beverage Dispensers are constructed of high-quality stainless steel and BPA-free Tritan™ plastic. Each dispenser includes our new SSSPIGPS polished stainless steel spigot, adding an extra element of sophistication. Available in traditional brushed stainless steel, as well as four metallic finishes and four natural hydro-dipped patterns.



METALLIC ELEMENTS

3 Gallon (384oz) | 13" X 10.75" X 22.5"

- CBDRT3DTSS (HF) Dark Tungsten
- CBDRT3VGSS (HF) Vintage Gold
- CBDRT3RGSS (HF) Rose Gold
- CBDRT3BXSS (HF) Black Onyx



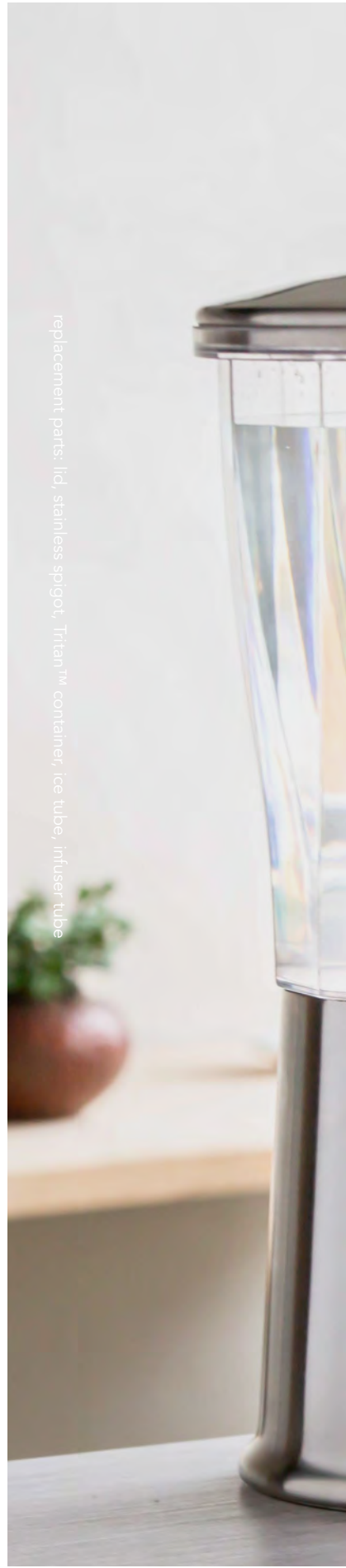
NATURAL ELEMENTS

3 Gallon (384oz) | 13" X 11.25" X 22.5"

- CBDRT3DWSS (HF) Dark Wood
- CBDRT3LWSS (HF) Light Wood
- CBDRT3WMSS (HF) White Marble
- CBDRT3MBSS (HF) Travertine Marble

DON'T FORGET THE DRIP TRAY! (SEE PAGE 44)

replacement parts: lid, stainless spigot, Tritan™ container, ice tube, infuser tube



Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

ELITE COLD BEVERAGE



CLASSIC BRUSHED

3 Gallon (384oz) | 13" X 10.75" X 22.5"

■ CBDRT3BSSS (HF) Brushed Stainless

5 Gallon (640oz) | 15" X 14" X 22.5"

■ CBDRT5BSSS (HF) Brushed Stainless

ESSENTIAL COLD BEVERAGE

A must-have
beverage dispenser.

The Round Essential Cold Beverage Dispenser is the #1 best-selling cold beverage dispenser from Service Ideas. It includes a removable infuser tube that screws into the base of the lid for adding citrus, fruits and herbs to your drinks. The BPA-free plastic body offers the appearance of glass and the durability of plastic. The stainless lid and base enhance any presentation and is perfect for high-end buffets and beverage stations. All the parts break down and can be nested in the body for convenient storage.



3 Gallon (384 oz.)
13" X 10.75" X 22.5"
CBDRT3SS (HF)
Brushed Stainless



5 Gallon (640 oz.)
15" X 14" X 22.5"
CBDRT5SS (HF)
Brushed Stainless





replacement parts: lid, plastic spigot, Tritan™ container, ice tube, infuser tube, drip tray, ice core



The Rectangular Essential Cold Beverage Dispenser shares all of the same materials and sanitation listings as the round version. It includes 2 tubes: an infuser tube for drink customization, and an ice tube for cooling without diluting, and at only 8.5" wide, it offers great space savings as well.

- NSF
- DW
- BPA FREE
- ISI INC
- CUSTOM PRINT
- CUSTOM WRAP



3 Gallon (384 oz.)
18.25" X 8.5" X 20.25"
CBDT3SS (HF)
Brushed Stainless

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

CLASSIC COLD BEVERAGE

BUFFET

replacement parts: lid, plastic spigot, acrylic container, polypropylene container, ice tube, infuser tube





Keep it classic.

Our Classic Cold Beverage Dispensers come in an all-plastic construction, providing a more economical option to the popular stainless-steel version. The dispenser includes an infuser tube for easy drink customization. Add the optional ice tube with no perforation to cool without diluting. Ice tube included with the rectangular dispenser, sold separately for the round. Everything can be stored in the clear acrylic plastic body of the unit when not in use.



3 Gallon (384 oz.)
12.25" X 11.5" X 21.75"
 CBDRP3BL (HF)
 Black/Opaque



3 Gallon (384 oz.)
18.5" X 8.5" X 20.25"
 CBDRP3BLK (HF)
 Black/Opaque

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

COLD BREW 'N' SERV™ SYSTEM



3 Gallon (384 oz.)
17.5" X 8.25" X 20.5"
CBNS3SS (HF)
Brushed Stainless



Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

replacement parts: brew basket, brew basket lid, brew basket handles, dispenser container, spigot

All-in-one cold brew maker and dispenser.

Improve efficiency and enhance your cold brew presentation with the Cold Brew 'N' Serv™ System. It includes a simple yet innovative brew basket that turns the Rectangle Cold Beverage Dispenser into an all-in-one cold brew coffee maker and dispenser, making cold brew more efficient, more sanitary, and more appealing. Easy-to-use brew basket with minimal handling for sanitary and mess-free brewing and serving.

- Patented brew basket is designed to drain into your dispenser, not on your counter
- Container sold separately for multi-batch brewing
- Holds 3 lbs. of coffee grounds yielding just under 3 gallons of finished cold brew coffee
- Stays fresh for up to seven days with proper refrigeration



Just the parts.



3 lbs. Capacity
 13.75" X 6" X 6.75"
 CBNS3BSKT
 Black Plastic



3 Gallon (384 oz.)
 17.5" X 8" X 11.25"
 CBDTCONTKIT
 Clear Tritan™ Plastic

LASER-CUT ID TENTS



Available In:
Brushed Stainless



1C-BF-___-MOD
3" X 1.75" X 1.5"



SANITATION: Cleaned, No Seating, Please Use Clean Cup, Sanitized

HOT BEVERAGES: House, Cider, Cocoa, Coffee, Decaf, Hot Water, Tea

COLD BEVERAGES: Apple, Cranberry, Iced Tea, Grape, Lemonade, Orange, Pineapple, Tomato, Water

DAIRY AND ALTERNATIVES: Almond Milk, 2% Milk, Coconut Milk, Cream, Dairy Free, Half & Half, Milk, Skim Milk, Soy Milk, Whole Milk

MISCELLANEOUS: Caution Hot Surface, Cold, Gluten Free, Hot, Nuts, Reserved, Sugar Free, Sweet, Unsweet, Vegan, Vegetarian

Don't see what you need? Make your own tents! Custom order with an MOQ of 36. Call customer service for more information at 1-800-328-4493.

LASER-CUT ID SIGNS



Available In:

Brushed Stainless,
Vintage Gold, Rose
Gold, Black Onyx

Brushed Stainless

1C-ST___-SIGN
VAR X 1" X 1"



FLAVORS: Coffee,
Cream, Decaf, Milk,
Reserved, Skim, Tea,
Water, Almond

Vintage Gold

1C-ST___-SIGN-VG
VAR X 1" X 1"



FLAVORS: Coffee,
Cream, Decaf, Milk,
Reserved, Skim, Tea,
Water

Rose Gold

1C-ST___-SIGN-RG
VAR X 1" X 1"



FLAVORS: Coffee,
Cream, Decaf, Milk,
Reserved, Skim, Tea,
Water

Black Onyx

1C-ST___-SIGN-BX
VAR X 1" X 1"



FLAVORS: Coffee,
Cream, Decaf, Milk,
Reserved, Skim, Tea,
Water

Don't see what you need? Make your own signs! Custom order with an MOQ of 100. Call customer service for more information at 1-800-328-4493.

Less mess, more style.

Our two-piece stainless steel coffee drip trays work great as an accessory to our Round Cold Beverage Dispensers or as a coaster for water pitchers. Use to keep your buffet and counter-top clean from coffee and other liquids that drip from your large beverage dispensers.



6" X 6" X 1.25"

- DT6BS Brushed Stainless
- DT6BSDT Dark Tungsten
- DT6BSVG Vintage Gold
- DT6BSRG Rose Gold
- DT6BSBX Black Onyx



6.25" X 6.25" X 1.25"

- DTSQ6SS Brushed Stainless

STAINLESS DRIP TRAYS

pair with



page 35



page 12



page 111



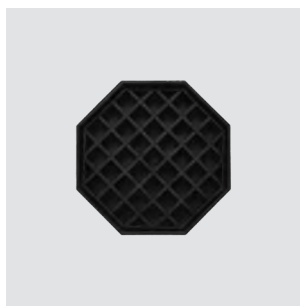
page 110



page 112

PLASTIC OCTAGON DRIP TRAY

Our two piece stainless steel coffee drip trays work great as an accessory to our Round Cold Beverage Dispensers or as a coaster for water pitchers. Use to keep your buffet and counter-top clean from coffee and other liquids that drip from your large beverage dispensers.



4.25" X 4.25" X 1"

■ DT45 Black Plastic

pair with



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page 48



ITALIAN MADE TROLLEYS & BUFFET

Made for experts, by experts.

Ze Pé is an acronym for ZEMA Giuseppe, owner, founder, and CEO of the company Giuseppe Zema. He and his wife Sonja run the first-generation family business, along with two of their sons, who work hands-on with the product and directly with the customers to make sure each piece meets the Ze Pé standards of quality and craftsmanship.

Design and creativity is top priority at Ze Pé. That's why Giuseppe Zema himself is in charge of product development and design, working with successful designers to bring tailor-made items to market. All parts and materials with direct food contact have been tested and approved safe for food service, and handcrafted into artisan buffet pieces and trolleys.





ze pé



Scan the QR code for the full catalog of **Ze Pé** Trolleys and Buffet.

Contact us through our website to get access to the full catalog of **Ze Pé** trolleys or to receive a custom quote.

ECO-AIR®

Glass-lined airpots

The Eco-Air® line was the first full airpot line Service Ideas incorporated in 1999. A variety of sizes and finishes are still available today. The exterior is extremely durable compared to lesser quality airpots—just give the Eco-Air® a squeeze to feel the difference! The glass vacuum insulation keeps contents warm for 6–8 hours and is great for holding coffee for a long periods of time. Choose between a classic push pump lid or easy-to-use lever pump lid. All of our glass-lined Eco-Air® airpots are NSF certified for safe use in commercial foodservice applications.



replacement parts: lid, (pump, lever, decal), suction pipe, glass liner, gasket.





SMOOTH BODY

1.9 Liter (64.2 oz) | 8.25" X 6.25" X 15.25"

- ECAL19S Brushed Stainless, Lever Pump Lid
- ECA19S Brushed Stainless, Push Pump Lid

2.2 Liter (74.4 oz) | 8.5" X 6.75" X 16"

- ECAL22S Brushed Stainless, Lever Pump Lid
- ECA22S Brushed Stainless, Push Pump Lid

2.5 Liter (84.5 oz) | 8.25" X 6.25" X 17"

- ECAL25S Brushed Stainless, Lever Pump Lid
- ECA25S Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 8" X 6.25" X 18.25"

- ECAL30S Brushed Stainless, Lever Pump Lid
- ECA30S Brushed Stainless, Push Pump Lid



SIGHT GLASS BODY

2.2 Liter (74.4 oz) | 8.5" X 6.75" X 16"

- ECAL22SGY Brushed Stainless, Lever Pump Lid
- ECA22SGY Brushed Stainless, Push Pump Lid
- ECAL22PBLMATSG Black Plastic, Lever Pump Lid



BLACK PLASTIC BODY

2.2 Liter (74.4 oz) | 8.5" X 6.75" X 16"

- ECAL22PBLK Shiny Black Plastic, Lever Pump Lid
- ECA22PBL Shiny Black Plastic, Push Pump Lid
- ECAL22PBLMAT Matte Black Plastic, Lever Pump Lid
- ECA22PBLMAT Matte Black Plastic, Push Pump Lid



POLISHED JEWEL BODY

2.2 Liter (74.4 oz) | 8.25" X 6.25" X 15.5"

- ECAJL22S Polished Spiral Cut, Lever Pump Lid
- ECAJ22SS Polished Spiral Cut, Push Pump Lid

*Select styles available with a stainless steel liner.
See product and price index for more information.*

ECO-AIR® SLIM

Stainless-lined airpots

Our stainless-lined Eco-Air® airpots are available in four sizes designed with a smaller profile. Their shorter height allows them to fit in smaller spaces like beverage carts and small counter tops. Stainless vacuum insulation keeps contents warm for 4–6 hours and is incredibly durable to last a lifetime. Choose between a classic push pump lid or easy-to-use lever pump lid.



replacement parts: lid, (pump, lever, decal), suction pipe, glass liner, gasket.



PUSH PUMP LID

1.9 Liter (64.2 oz) | 8" X 6.25" X 11.75"

■ SECA19S Brushed Stainless, Push Pump Lid

2.2 Liter (74.4 oz) | 8" X 6.25" X 13"

■ SECA22S Brushed Stainless, Push Pump Lid

2.5 Liter (84.5 oz) | 8.25" X 6.25" X 14"

■ SECA25S Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 8" X 6.25" X 15.25"

■ SECA30S Brushed Stainless, Push Pump Lid



LEVER PUMP LID

1.9 Liter (64.2 oz) | 8" X 6.25" X 11.75"

■ SECAL19S Brushed Stainless, Lever Pump Lid

2.2 Liter (74.4 oz) | 7.5" X 5.5" X 13.5"

■ SECAL22S Brushed Stainless, Lever Pump Lid

2.5 Liter (84.5 oz) | 8" X 5.5" X 14.25"

■ SECAL25S Brushed Stainless, Lever Pump Lid

3 Liter (101.4 oz) | 8" X 5.5" X 15.75"

■ SECAL30S Brushed Stainless, Lever Pump Lid



LID CHOICES

For Eco-Air® and Eco-Air® Slim airpots

Customize your Eco-Air® with one of these six lids. Use the black lids for full strength coffee and the orange for decaf.



Push Button
■ EPL22BL Black



Push Button
■ EPL22OR Orange



Push Button
■ EPLOR Black/Orange



Lever Lid
■ ELLBL Black



Lever Lid
■ ELLOR Orange



Lever Lid
■ ELLBLORT Black/Orange

SIGNA-AIR®

Our signature lever-lid airpots

The Signa-Air Airpots feature a stainless-steel exterior with either glass or stainless vacuum insulation. Each airpot includes a pack of 4 convenient flavor tabs (coffee, decaf, tea, and hot water) to hang below the spout. Store them on the back of the lid when not in use. These durable airpots are a great fit for convenience stores, hotel lobbies, break rooms, and other high-volume settings. Now available with a new soft-touch rubberized surface in black and white. Lever pump lid only.



GLASS LINED, BRUSHED EXTERIOR

2.2 Liter (74.4 oz) | 8.75" X 6.5" X 15.25"

■ ENALG22S Brushed Stainless, Lever Pump Lid

2.5 Liter (84.5 oz) | 8.75" X 6.5" X 17"

■ ENALG25S Brushed Stainless, Lever Pump Lid

3 Liter (101.4 oz) | 8.75" X 6.5" X 18"

■ ENALG30S Brushed Stainless, Lever Pump Lid



STAINLESS LINED, BRUSHED EXTERIOR

2.2 Liter (74.4 oz) | 9" X 6" X 13.75"

■ ENALS22S Brushed Stainless, Lever Pump Lid

2.5 Liter (84.5 oz) | 9" X 6.75" X 14.5"

■ ENALS25S Brushed Stainless, Lever Pump Lid

3 Liter (101.4 oz) | 9" X 6" X 16"

■ ENALS30S Brushed Stainless, Lever Pump Lid

3.7 Liter (125 oz) | 9" X 6.75" X 17.75"

■ ENALS37S Brushed Stainless, Lever Pump Lid





STAINLESS LINED, BLACK PLASTIC EXTERIOR

2.5 Liter (84.5 oz) | 9" X 6.75" X 15.25"

■ ENALS25PBLMAT Black Plastic, Lever Pump Lid



STAINLESS LINED, CHROME LID

2.2 Liter (74.4 oz) | 9" X 6" X 13.75"

■ ENALS22SCH Brushed Stainless, Lever Pump Lid

2.2 Liter (74.4 oz) | 9" X 6" X 13.75"

■ ENALS22SCHBL Soft-Touch* Black, Lever Pump Lid

2.2 Liter (74.4 oz) | 9" X 6" X 13.75"

□ ENALS22SCHWH Soft-Touch* White, Lever Pump Lid



AIRPOTS

*Soft-touch exterior repels water and fingerprints.

COLOR-ME-SVAC

AIRPOTS

replacement parts: lid (lever), lid collar, suction pipe, gasket



Heavy-duty zinc lever dispenses with ease

Unique lid design can be detached from the collar, allowing for full lid and collar replacements and color changes

Vacuum insulated body provides 4-6 hours of heat retention

Interchangeable lever lids and collars.

Add some color with the Color Me SVAC stainless-lined airtop. The unique lid design can be detached from the collar, allowing for full lid replacements and color changes. This feature can also save you a lot of money in replacement airtops. On an ordinary airtop, a lid break near the handle or collar would mean throwing the whole airtop out. Now with a simple collar and lid switch, your airtop is in working order again. Lever pump lid only.



STAINLESS LINED, BRUSHED STAINLESS EXTERIOR

2.2 Liter (74.4 oz) | 8.75" X 6.75" X 11.5"

- CTAL22BL Black, Lever Pump Lid
- CTAL22BLU Blue, Lever Pump Lid
- CTAL22BR Brown, Lever Pump Lid
- CTAL22GRN Green, Lever Pump Lid
- CTAL22OR Orange, Lever Pump Lid

2.5 Liter (84.5 oz) | 8.75" X 6.75" X 12.5"

- CTAL25BL Black, Lever Pump Lid
- CTAL25BLU Blue, Lever Pump Lid
- CTAL25BR Brown, Lever Pump Lid
- CTAL25GRN Green, Lever Pump Lid
- CTAL25OR Orange, Lever Pump Lid

3 Liter (101.4 oz) | 8.75" X 6.75" X 13.25"

- CTAL30BL Black, Lever Pump Lid
- CTAL30BLU Blue, Lever Pump Lid
- CTAL30BR Brown, Lever Pump Lid
- CTAL30GRN Green, Lever Pump Lid
- CTAL30OR Orange, Lever Pump Lid

3.7 Liter (125 oz) | 8.75" X 6.75" X 15"

- CTAL37BL Black, Lever Pump Lid
- CTAL37BLU Blue, Lever Pump Lid
- CTAL37BR Brown, Lever Pump Lid
- CTAL37GRN Green, Lever Pump Lid
- CTAL37OR Orange, Lever Pump Lid

STAINLESS LINED, METALLIC ELEMENTS

3 Liter (101.4 oz) | 8.75" X 6.75" X 13.25"

- CTAL30BLVG Vintage Gold, Lever Pump Lid
- CTAL30BLRG Rose Gold, Lever Pump Lid
- CTAL30BLDT Dark Tungsten, Lever Pump Lid



STEELVAC™ AIRPOTS

All of our SteelVac™ Airpots feature a stainless-steel outer shell for added durability in high-volume settings. A classic brushed satin finish helps reduce fingerprints and looks great in all settings and decors. Choose from glass lined (6-8 hour heat retention) or stainless lined (4-6 hour heat retention), and lever or pump lids. Pair with the plastic Roto Rack (page 65) to create a complete coffee display.



GLASS LINED

2.2 Liter (74.4 oz) | 9.5" X 7.25" X 13.25"

- GLAL220 Brushed Stainless, Lever Pump Lid
- GLAP220 Brushed Stainless, Push Pump Lid

2.5 Liter (84.5 oz) | 9.5" X 7.25" X 14.25"

- GLAL250 Brushed Stainless, Lever Pump Lid
- GLAP250 Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 9.5" X 7.25" X 15.5"

- GLAL300 Brushed Stainless, Lever Pump Lid
- GLAP300 Brushed Stainless, Push Pump Lid



STAINLESS LINED

2.5 Liter (84.5 oz) | 9.75" X 7.25" X 22.25"

- SSAL250 Brushed Stainless, Lever Pump Lid
- SSA250 Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 9.25" X 7.25" X 15.5"

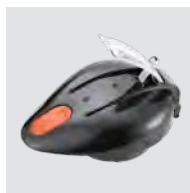
- SSAL300 Brushed Stainless, Lever Pump Lid
- SSA300 Brushed Stainless, Push Pump Lid

3.75 Liter (126.8 oz) | 9.5" X 7.25" X 17.5"

- SSAL375 Brushed Stainless, Lever Pump Lid
- SSA375 Brushed Stainless, Push Pump Lid



SSALL



SSALLOR




SSAPL



SSALOR

replacement parts: lid (lever and push), suction pipe, glass liner, gasket

AIRPOTS



Commercial-grade stainless steel exterior.

Featuring a brushed satin stainless-steel outer shell protecting the vacuum insulated liner inside.



LOCK 'N' CARRY

Stainless lined airpot.

Our Lock 'N' Carry Airpot features 18/8 stainless steel double wall construction with vacuum insulation to keep contents warm for 4–6 hours. The easy-to-use lid is designed with an innovative locking mechanism that allows you to protect yourself and your customers when transporting full units. This durable airpot is great for convenience stores, hotel lobbies, break rooms and other high-volume settings.





STAINLESS LINED

2.5 Liter (84.5 oz) | 9.25" X 7" X 14"

- SVAP25L Brushed Stainless, Lever Pump Lid
- SVAP25P Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 9.25" X 7.5" X 15"

- SVAP30L Brushed Stainless, Lever Pump Lid
- SVAP30P Brushed Stainless, Push Pump Lid

3.8 Liter (128.5 oz) | 9.25" X 7" X 16.75"

- SVAP38CPL Brushed Stainless, Lever Pump Lid

replacement parts: lid (lever and push), suction pipe, gasket

AIRPOTS

Open or locked, you choose!
The unique locking mechanism prevents spilling and helps coffee stay fresh longer.



AIRPOT COVER-UPS

Dress 'em up!

Our redesigned airpot cover-ups feature a universal lid design that fits both standard push pump or lever pump airpots. An adjustable disk in the base lets you raise the base up or down to fit your airpot perfectly. Available in a brushed (BS) or polished (PS) stainless finish. Pair with our Stainless Drip Trays on page 138 to tie the look together.

replacement parts: lid, adjustable disk



Fits 1.9-, 2.2-, and 2.5-liter Eco-Air® Airpots

11.5" X 9.5" X 17.75"

- APC716BS*
Brushed Stainless
- APC716PS
Polished Stainless



Fits SteelVac™ Glass- and Stainless-Lined Airpots

13.25" X 11.25" X 19"

- APC817BS
Brushed Stainless
- APC817PS*
Polished Stainless

*Pictured item.





ID CHAINS

Our Stainless ID Chains are an elegant way to help customers know what you are serving. Available individually or as a variety pack with all three chains.

Variety Pack:
1 each Hot Water, Coffee, and Decaf
3.5" X 1.5" X 0.25"
IDVAR



Hot Water
3.5" X 1.5" X 0.25"
IDCHHW



Coffee
3.5" X 1.5" X 0.25"
IDCHCF



Decaf
3.5" X 1.5" X 0.25"
IDCHDE

BUILD-YOUR-OWN AIRPOT RACK!

A totally modular display system.

Display is a snap with the Build-Your-Own Modular Airpot Station. This customizable display solution can be assembled in countless ways to create your perfect coffee station. Mix and match the 6 separate components as you wish!



MODULES



5-Compartment Condiment Module
13.5" X 11" X 4"
APC5V2



2-Compartment Condiment Module
10.75" X 4.75" X 4"
APC2V2



Airpot Holder & Drip Tray Module, High
12.25" X 8.25" X 8.75"
APDT1HBL



Airpot Holder & Drip Tray Module, Low
12.25" X 8.75" X 2.5"
APDT1LBL



Finishing End Caps
Set of 2
APENDCAP



Drip Tray Insert
4" X 4" X 1"
DT4BLSS

replacement parts: drip trays, end caps

AIRPOTS

Bundled kits.



The Starter

APD2BL
(2)APDT1LBL, (1)APC2V2, (1)DT4BLSS, (1)APENDCAPS

The Trio

APD3BL
(3)APDT1LBL, (1)APC5V2, (1)APENDCAPS

The HiLo

APD4BL
(2)APDT1LBL, (2)APDT1HBL, (1)APC5V2, (2)APENDCAPS

The Two-Tier Trio

APD6BL
(3)APDT1LBL, (3)APDT1HBL, (1)APC2V2, (1)APC5V2

Airpots sold separately.

AIRPOT STATIONS

All-in-one airpot and condiment displays.

The Combo Airpot Stations fits 1–2 airpots, along with 5 compartments for standard coffee condiments. Adjustable disks in the stand to fit many sizes of airpots. Removable drip tray comes apart for easy cleaning. Great coffee station for offices, convenience stores and healthcare facilities.



Single Combo Airpot Station

17.5" X 13.25" X 5.75"

APLR15BL



Double Combo Airpot Station

26" X 13.25" X 5.75"

APLR25BL



Triple Plastic Roto Rack®

26.25" X 22.75" X 4"

RRAP3BLK

Airpots sold separately.



replacement parts: drip trays, adjustable disks

PLASTIC ROTO-RACK®

A lazy Susan for your airpots.

The Plastic Roto Rack® is a customer friendly, commercial grade display system, accommodating a wide array of airpot dimensions while maximizing counter space. This lazy susan rotation system allows you to display 3 airpots with a diameter of 7.5" or less and 3 additional compartments for cups, stir sticks and condiments. Includes a removable drip tray.



AIRPOT DISPLAYS

WIRE AIRPOT RACKS

When space is limited, wire racks help keep beverage service areas organized. The black wire racks from Service Ideas hold 2 or 3 airpots with a diameter of 7.5" or less. Constructed from powder coated stainless steel wire. Removable black drip trays for easy cleaning. Great airpot rack for offices, convenience stores and healthcare facilities. Try clipping the double and triple together to make a five-pot stand.



Double Wire Airpot Rack
20.25" X 13" X 9.25"
APR2BLC



Triple Wire Airpot Rack
23.75" X 12.75" X 14"
APR3BLC

Airpots sold separately.

MODULAR AIRPOT STANDS

Our Modular Airpot Stands fit all airpots! They come in two separate pieces. Clip them together or use them separately to create a unique set-up that works best for you. Constructed from a lightweight and durable black styrene plastic. Removable grate for easy cleanup.



Single Airpot Stand
24.5" X 7.75" X 16.25"
APS1CBL



Double Airpot Stand
24.5" X 7.75" X 16"
APS2BL

Airpots sold separately.

CONDIMENT CADDIES

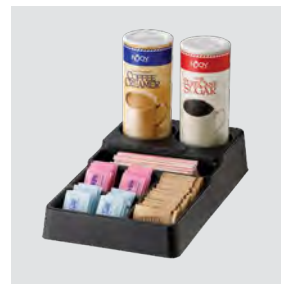
Store and organize a multitude of beverage condiments such as sugars, creamers, cups, lids, and sleeves in one of our Condiment Caddies. A great addition to any coffee station!



Octagon Caddy
9.25" X 7" X 17.25"
OCH7715C



8-Part Caddy
23" X 9.25" X 11"
CCPL8V2



6-Part Caddy
14.5" X 8.25" X 2.75"
SC1090



Airpot Drip Tray
12" X 8" X 2.25"
APS1

STANLEY® COMMERCIAL ERGO-SERV®

Service Ideas is the exclusive provider of Stanley® Commercial products to the foodservice industry. Superior FerroStat insulation retains temperature for 4–6 hours. All items are NSF certified, offering peace of mind in food safety, and backed by a solid 5-year vacuum insulation warranty, ensuring product longevity and performance.



CREAMER

1 Liter (33.8 oz.)

7" X 6.5" X 10.5"

10-00744-000

IDENTIFICATION SOCKS



Skim

■ 10-00209-001
Blue

Soy

■ 10-00209-004
Gray

Coconut

□ 10-00209-017
Red

Cream

■ 10-00209-003
Purple

Almond

■ 10-00209-016
Gray

Lait

■ 10-00209-006
Red

Milk

■ 10-00209-002
Red

Oat

■ 10-00209-020
Gray

Creme

■ 10-00209-005
Purple

4 Pack Socks: Milk, Skim, Soy, Cream

10-00209-VAR4



① AIRPOT

2.2 Liter (74.4 oz.)
 4.5" X 2.75" X 2"
 10-00180-008

2.5 Liter (84.5 oz.)
 8.625" X 6.75" X 13.5"
 10-00181-000

3 Liter (101.4 oz.)
 8.75" X 6.75" X 13.5"
 10-00189-000

② CARAFE

0.6 Liter (20 oz.)
 7" X 4.25" X 7.5"
 10-00006-000

1 Liter (33.8 oz.)
 7.5" X 5.25" X 8.5"
 10-00007-000

1.5 Liter (50.7 oz.)
 8" X 5.75" X 10.25"
 10-00008-000

③ BREW-IN

1.9 Liter (64.2 oz.)
 8.5" X 6.5" X 13"
 10-00183-000, Short

1.9 Liter (64.2 oz.)
 8.75" X 6.75" X 13"
 10-00185-000, Tall

④ PITCHER

1.9 Liter (64.2 oz.)
 8.75" X 5.5" X 10"
 10-00009-010

NICOLLET & MARQUETTE

SERVERS



Nicollet

3 sizes

12 finishes

2 lid styles

Heavy-duty zinc **flip-top** or **push-button** lid

Tapered neck and base provide a sleek silhouette and refined form

Stainless steel exterior provides a perfect canvas for laser etching

Stainless vacuum insulated body provides 4-6 hours of heat retention

Dine in with Nicollet and Marquette

These stainless-steel beauties are vacuum insulated to provide 4-6 hours of maximum heat retention for your coffee service. Shapely silhouettes give these servers an upscale feel, perfect for fine dining and catering elegant events. Both come with a choice of push button or flip-top lid. Choose the push-button lid if you need a more spill-proof option to leave coffee at the table, or the flip-top lid for a more multi-purpose server, suitable for serving a variety of food and beverages including sauces, soups, syrups, creams, and coffees.

Heavy-duty zinc **flip-top** or **push-button** lid

Narrow neck and wide base create an elegant and dignified appearance

Stainless steel exterior provides a perfect canvas for laser etching

Stainless vacuum insulated body provides 4-6 hours of heat retention



Marquette

5 sizes

6 finishes

2 lid styles

NICOLLET SERIES CARAFE

Elegant curves

The tapered base of the Nicollet Carafe offers a slim profile with an elegant shape. It's available in three sizes and two lid options to suit a wide array of applications. Opt for the push-button lid for beverages and non-dairy applications, or select the flip-top lid for alternative uses such as sauces and creams. You can also choose from a wide selection 12 finishes to compliment your unique style.



FLIP-TOP LID

0.6 Liter (20 oz) | 6" X 4.5" X 7.25"

- NIC06BS Brushed Stainless
- NIC06PS Polished Stainless

1 Liter (33.8 oz) | 6" X 4.75" X 8.25"

- NIC10BS Brushed Stainless
- NIC10PS Polished Stainless
- NIC10BSDW Dark Wood
- NIC10BSLW Light Wood
- NIC10BSMB Travertine Marble
- NIC10BSWM White Marble
- NIC10BSGM Gray Marble
- NIC10BSLTH Italian Leather

1.5 Liter (50.7 oz) | 6.5" X 5" X 10.25"

- NIC15BS Brushed Stainless
- NIC15PS Polished Stainless



PUSH-BUTTON LID

0.6 Liter (20 oz) | 6.25" X 4.25" X 7.5"

- NIC06BSPB Brushed Stainless

1 Liter (33.8 oz) | 6" X 4.75" X 8.25"

- NIC10BSPB Brushed Stainless
- NIC10BSPBVG Vintage Gold
- NIC10BSPBRG Rose Gold
- NIC10BSPBDT Dark Tungsten
- NIC10BSPBBX Black Onyx

1.5 Liter (50.7 oz) | 6.25" X 5" X 10.75"

- NIC15BSPB Brushed Stainless

replacement parts: stopper lid, push-button lid, decaf indicator tabs

SERVERS

Natural Elements

Try the flip-top Nicollet Carafe in Natural Elements. 6 Natural Elements finishes stocked.

More natural patterns available for special order (MOQ 6) on select servers.

Contact a Service Ideas sales representative for more information.



SERVERS



Metallic Elements

The push-button Nicollet is now available in four exquisite Metallic Elements finishes: Vintage Gold, Rose Gold, Dark Tungsten, and Black Onyx.



MARQUETTE SERIES CARAFE

Keeping it suave

The Marquette Series Carafe will have your tables looking distinguished thanks to its elegant neck, stylish handle, and wide stately base. This server is versatile enough to suit a range of applications, with capacities spanning from as petite as 0.3 liters for creamers, to as generous as 2 liters for serving coffee and even piping hot soups. Choose the push-button lid for beverage and non-dairy applications, or the flip-top lid for alternative uses like sauces and creams.



FLIP-TOP LID

0.3 Liter (10 oz) | 5.75" X 4.25" X 6"

- MAR03BS Brushed Stainless
- MAR03PS Polished Stainless

0.6 Liter (20 oz) | 6" X 4.5" X 6.5"

- MAR06BS Brushed Stainless
- MAR06PS Polished Stainless

1 Liter (33.8 oz) | 6.25" X 5" X 7.5"

- MAR10BS Brushed Stainless
- MAR10PS Polished Stainless

1.5 Liter (50.7 oz) | 6.5" X 5.5" X 9"

- MAR15BS Brushed Stainless
- MAR15PS Polished Stainless

2 Liter (67.6 oz) | 6.25" X 5.5" X 10.75"

- MAR20BS Brushed Stainless
- MAR20PS Polished Stainless

PUSH-BUTTON LID

1 Liter (33.8 oz) | 6" X 4.75" X 8.25"

- MAR10BSPB Brushed Stainless
- MAR10BSPBVG Vintage Gold
- MAR10BSPBRG Rose Gold
- MAR10BSPBDT Dark Tungsten
- MAR10BSPBBX Black Onyx

2 Liter (67.6 oz) | 6.5" X 5.75" X 11"

- MAR20BSPB Brushed Stainless

replacement parts: stopper lid, push-button lid, decaf indicator tabs

SERVERS

Metallic Elements

The push-button Marquette is now available in four exquisite Metallic Elements finishes: Vintage Gold, Rose Gold, Dark Tungsten, and Black Onyx.



SERVERS



Custom Etching

Personalize our Nicollet and Marquette flip-top carafes for a top-notch creamer upgrade.

See page 164 for details.





PAIR WITH THE
MATCHING
WATER PITCHER
ON PG. 110



ALTUS CARAFES



replacement parts: stopper lid

Sleek and chic vacuum insulated carafe

The Altus Carafe is an exquisite beverage server with a slim and graceful design. It comes in three capacities, featuring a timeless brushed (BS) finish that harmonizes beautifully with any table setting. In the 1-liter size, you can choose from four captivating Metallic Elements finishes, including vintage gold (VG), rose gold (RG), dark tungsten (DT), and black onyx (BX). This carafe is stainless vacuum insulated to maintain the temperature of your coffee and other beverages for an impressive 4-6 hours. It is also NSF-listed for commercial use, ensuring its quality and suitability for professional settings.



0.6 Liter (20 oz) | 5.75" X 4.25" X 7.75"

■ ALTU06BS Brushed Stainless

1 Liter (33.8 oz) | 5.75" X 4.5" X 10.25"

- ALTU10BS Brushed Stainless
- ALTU10BSVG Vintage Gold
- ALTU10BSRG Rose Gold
- ALTU10BSDT Dark Tungsten
- ALTU10BSBX Black Onyx

1.5 Liter (50.7 oz) | 6.25" X 5" X 11.25"

■ ALTU15BS Brushed Stainless

replacement parts: stopper lid

SERVERS

replacement parts: stopper lid

SMART CHOICE SERVER

This smart and stylish coffee carafe comes in four different sizes with an all-polished body, complete with a polished flip-top lid, an all-metal stopper, and ergonomic handle. Great for coffee, cream, and other hot or cold beverages.



SERVERS



0.3 Liter (10 oz.)
5.5" X 4.25" X 5.5"
SVSC03PS
Polished Stainless



0.6 Liter (20 oz.)
5.75" X 4.25" X 7.5"
SVSC06PS
Polished Stainless



1 Liter (33.8 oz.)
5.75" X 4.25" X 10.25"
SVSC10PS
Polished Stainless



1.3 Liter (44 oz.)
6" X 5" X 11"
SVSC13PS
Polished Stainless

replacement parts: stopper lid

SQUARE SERVER

The Stainless Square Server features a clean-pour spout, a flip-top stopper lid, and a unique square design. A thin handle makes it easy to carry multiple servers with one hand. Available in four sizes with a traditional brushed stainless finish.



SERVERS



0.4 Liter (13.5 oz.)
6" X 4" X 6.75"
SVSQ04BS
Brushed Stainless



0.7 Liter (23.7 oz.)
6.25" X 4.5" X 7.57"
SVSQ07BS
Brushed Stainless



1 Liter (33.8 oz.)
6.5" X 4.75" X 8.75"
SVSQ10BS
Brushed Stainless



1.5 Liter (50.7 oz.)
6.75" X 5.25" X 10"
SVSQ15BS
Brushed Stainless

CLASSY™ CARAFES

Pour with sophistication.

The Classy™ Carafe features a zinc-plated handle, collar, and lid, offering a more solid and durable design. Opt for the glass-vacuum insulated versions to extend heat retention to 6-8 hours and enhance coffee flavor for true coffee aficionados. Includes an optional decaf indicator sock made from orange silicone that easily slips on and off the push button lid. Available in a brushed (BS) or chrome (CH), or copper (CP) stainless finish.



GLASS LINED, METAL EXTERIOR

0.6 Liter (20 oz) | 6.5" X 5" X 8.5"

- CJZ6BS Brushed Stainless
- CJZ6CH Chrome

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- CJZ1BS Brushed Stainless
- CJZ1CP Brushed Copper
- CJZ1CH Chrome



STAINLESS LINED, METAL EXTERIOR

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- CJZS1BS Brushed Stainless
- CJZS1CP Brushed Copper
- CJZS1CH Chrome



replacement parts: push-button lid, glass vacuum liner, decaf indicator sleeves

SERVERS



GLASS LINED, POWDER COATED EXTERIOR

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- CJZ1BLK Black
- CJZ1BLU Blue
- CJZ1RED Red
- CJZ1WHT Black



STAINLESS LINED, POWDER COATED EXTERIOR

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- CJZS1BLK Black
- CJZS1BLU Blue
- CJZS1RED Red
- CJZS1WHT Black



A splash of color!

Durable powder coated finishes in blue (BLU), black (BLK), red (RED), and white (WHT) also available for the 1-liter size.



FLOW CONTROL CARAFE

Control the flow!

The Flow Control Carafe's uniqueness comes from the ability to control how much liquid is dispensed with a patented adjustable rubber lid gasket. Set the gasket wide open for trained wait staff, or just slightly open for self-serve table service. Not only does it help with portion control, but it also serves as a safety feature, allowing customers to pour their own coffee at a slower flow rate to prevent spills and burns. Add the brew-thru lid for a versatile brewer-to-table presentation.



0.6 Liter (20 oz) | 6.5" X 4.5" X 6.25"

■ FCC06SS Brushed Stainless

1.2 Liter (40.5 oz) | 7" X 5" X 8.25"

■ FCC12SS Brushed Stainless

1.6 Liter (54 oz) | 6.75" X 5" X 9.75"

■ FCC16SS Brushed Stainless

2 Liter (67.6 oz) | 6.75" X 5" X 11.5"

■ FCC20SS Brushed Stainless

LID OPTIONS



Flow Control Regular Black
FCCLBLK



Flow Control Decaf Orange
FCCLOR




Brew Thru Regular Black
FCCBTBLK



Brew Thru Decaf Orange
FCCBTOR





Patented lid design
allows you to adjust the
flow to faster or slower

NSF-listed design
makes it a great
creamer choice for
safely serving dairy

Agion® coating
suppresses
bacteria growth

replacement parts: lid (regular, decal)



SLIM SERVER

The lightweight champion.

The Slim Servers feature a push-button lid with a no-drip spout and stainless vacuum insulation for a temperature retention of 4–6 hours. The over-molded rubber handle creates an extra-comfortable grip when pouring. Boasting a small footprint and lightweight design, making this carafe ideal for room service.



0.6 Liter (20 oz) | 6" X 4.25" X 7.75"

■ 83706 Brushed Stainless

1.0 Liter (33.8 oz) | 6" X 4.25" X 9.75"

■ 83710 Brushed Stainless

1.5 Liter (50.7 oz) | 6" X 4.75" X 11.5"

■ 83715 Brushed Stainless

STAINLESS TOUCH

So fresh and so clean.

The Stainless Touch Carafe features an unbreakable stainless liner with vacuum insulation that retains hot or cold temperatures for 4–6 hours. Its newly designed, stay-clean lid allows liquid to pour under it—not through it—creating a more sanitary server. Decaf lid available, sold separately.



ELITE STAINLESS TOUCH, CHROME LID

0.6 Liter (20 oz) | 7" X 4.75" X 7.75"

■ LVP67 Polished Stainless

1 Liter (33.8 oz) | 7" X 4.75" X 8.5"

■ LVP1000 Polished Stainless

1.5 Liter (50.7 oz) | 7" X 4.75" X 10.25"

■ LVP1500 Polished Stainless

STAINLESS TOUCH, BLACK LID

0.6 Liter (20 oz) | 7" X 4.75" X 7.5"

■ KVP67 Polished Stainless

1 Liter (33.8 oz) | 7" X 4.75" X 8.75"

■ KVP1000 Polished Stainless

1.5 Liter (50.7 oz) | 7" X 4.75" X 10.25"

■ KVP1500 Polished Stainless

1.9 Liter (64.2 oz) | 7.25" X 4.75" X 12.5"

■ KVP1900 Polished Stainless

replacement parts: lid (regular, decaf), gasket

SERVERS

STEELVAC™ CREAMER



replacement parts: lid, stainless base, footed plastic base

Easy-to-clean **screw-top lid** is safe for serving dairy products

Available **un-etched or etched** with popular creamer options

Interchangeable stainless-steel or footed black plastic bases

The ultimate creamer carafe.

The SteelVac™ Creamer features an unbreakable stainless liner with vacuum insulation that retains hot or cold temperatures for 4–6 hours. Now with removable and interchangeable stainless-steel and footed black plastic bases. Designed with a screw top lid for easy cleanup and a curved handle for a comfortable pour. NSF listed for superior clean-ability and safety.



SERVERS

STAINLESS STEEL BASE

0.7 Liter (23.7 oz) | 6" X 3.75" X 9"

- S2SN70 Black
- S2SN70WHT White

1 Liter (33.8 oz) | 5.75" X 3.75" X 11.25"

- S2SN100 Black
- S2SN100WHT White

DAIRY ETCHED

1 Liter (33.8 oz) | 5.75" X 3.75" X 11.25"

- S2SN1002PCTET Black, 2% Milk
- S2SN1002PCTETWHT White, 2% Milk
- S2SN100HHET Black, Half & Half
- S2SN100HHETWHT White, Half & Half
- S2SN100SMET Black, Skim Milk
- S2SN100SMETWHT White, Skim Milk
- S2SN100WHOLEET Black, Whole Milk
- S2SN100WHOLEETWHT White, Whole Milk

FOOTED PLASTIC BASE

0.7 Liter (23.7 oz) | 5.75" X 4.25" X 9.25"

- SSN70 Black

1 Liter (33.8 oz) | 5.75" X 1.25" X 11.5"

- SSN100 Black

DAIRY ETCHED

1 Liter (33.8 oz) | 5.75" X 4.25" X 11.5"

- SSN1002PCTET Black, 2% Milk
- SSN100HHET Black, Half & Half
- SSN100SMET Black, Skim Milk
- SSN100WHOLEET Black, Whole Milk

STEELVAC™ ESSENTIAL CARAFE

The SteelVac™ Essential Carafe features an unbreakable stainless liner with vacuum insulation that retains hot or cold temperatures for 4–6 hours. It works with a push-button lid or a brew-thru lid (FVPBTL) for a versatile brewer-to-table presentation. The push-button lid allows liquid to flow under, not through it, and can be easily taken apart for thorough cleaning. Three sizes available.



BRUSHED STAINLESS

1.2 Liter (40.6 oz) | 7" X 5.5" X 8.25"

■ FVPC12 Brushed Stainless

1.5 Liter (50.7 oz) | 7" X 5.5" X 9"

■ FVPC15 Brushed Stainless

2 Liter (67.7 oz) | 7" X 5.5" X 9.75"

■ FVPC20 Brushed Stainless



DAIRY ETCHED

1.5 Liter (50.7 oz) | 7" X 5.5" X 9"

■ FVPC152PCTET 2% Milk

■ FVPC15HALFET Half & Half

■ FVPC15SKIMET Skim Milk

■ FVPC15WHOLEET Whole Milk



replacement parts: lid (regular, decaf, brew-thru)

SERVERS



STEELVAC™ SLIM CARAFE

The SteelVac™ Slim Carafe is built with a long trigger on the push button lid for easy, one-handed operation. The 2-liter size has a brew-thru lid and fits under most standard brewers.



0.6 Liter (20 oz) | 6.25" X 3.75" X 8"

■ SJ60SS Brushed Stainless

1 Liter (33.8 oz) | 6.5" X 3.75" X 10.5"

■ SJ10SS Brushed Stainless

2 Liter (67.7 oz) | 6.75" X 5" X 12"

■ SJ20SS Brushed Stainless

2 Liter (67.7 oz) | 6.5" X 5.25" X 11.5"

■ SJB20S Brushed Stainless, **Brew-Thru Lid**

STEELVAC™ BREW-IN CARAFE

For an insulated alternative to the classic clear decanter, try our Stainless Decanters for an insulated brewer-to-table presentation. Use the SHS19S with most low-profile brewers, and the SHS19T with tall airpot brewers.



1.9 Liter (64.2 oz) | 8.75" X 6.5" X 7.25"

■ SHS19S Brushed Stainless, **Short**

1.9 Liter (64.2 oz) | 7" X 5.25" X 11.5"

■ SHS19T Brushed Stainless, **Tall**

replacement parts: lid (regular, brew-thru)

SERVERS

replacement parts: lid (regular, decaf, clock)

PORTION CONTROL SERVER

Adjustable lid for more control.

SERVERS



The Portion Control Carafe has a unique lid that lets you control portions with a twist of the lid. Set it to "LESS" for a light stream and more controlled pour, or "MORE" for a looser opening and faster pour.



0.7 Liter (23.7 oz) | 5.5" X 3.75" X 9"

■ 700NK-N Brushed Stainless

1 Liter (33.8 oz) | 5.5" X 3.75" X 11"

■ 1000NK-N Brushed Stainless

replacement parts: lid, gasket



1 Flavor Band
3.5" X .75"

- FB2MILK
- FBALMONDMILK
- FBcream
- FBDECAF
- FBHALF&HALF
- FBHOTWATER
- FBNONFATMILK
- FBOATMILK
- FBREGULAR
- FBskim
- FBsoymilk
- FBTEA

7 Pack Bands

1 Each: Cream, Half & Half, Hot Water, Skim Milk, Tea, Decaf
3.5" X .75"
FBVARIETY

6 Pack Bands

2 Each: Cream, Half & Half, Skim
3.5" X .75"
FBCOLDVAR

RUBBER FLAVOR BANDS

What's your flavor?

Flavor bands are great for differentiating creamers and are an easy alternative to custom printing or etching. Our Flavor ID Bands are designed for 4" diameter carafes, available in 7 colors and labels, and made with non-toxic rubber. Pair with our SteelVac™ Creamers and Carafes found on pages 82–89.



Ergonomic handle for comfortable pouring

Clock lid shows the time of the last brew

Stainless vacuum insulated body provides 4-6 hours of heat retention

Seamless vacuum chamber is dishwasher safe

A hand is shown pouring coffee from a stainless steel carafe into a white cup. The carafe has a black handle and a black lid with a clock face. The coffee is being poured into a white cup on a saucer. The background is blurred, showing a wooden table and some greenery.

BREW 'N' POUR® CARAFE

From brewer to table.

Bring hot coffee from brewer to table with the Brew 'N' Pour® Carafe, perfect for use in a variety of low-profile brewers. Choose from a regular or decaf lid with or without clock timer. The clock lid helps notify when your coffee is no longer fresh, just turn the dial to the time you last brewed to show your customers how fresh the coffee is.



ORIGINAL LID



1.9 Liter (64.2 oz.)
8.5" X 6.5" X 7"
BNP19BL
Black Lid



1.9 Liter (64.2 oz.)
8.5" X 6.5" X 7"
BNP19DL
Orange Lid

CLOCK LID



1.9 Liter (64.2 oz.)
8.5" X 6.5" X 7"
BNP19V4
Black Lid



1.9 Liter (64.2 oz.)
8.5" X 6.5" X 7"
BNP19ORV4
Orange Lid

BREW 'N' POUR WIRE RACK



Wire Rack
13" X 7.5" X 7.5"
BNPR2

replacement parts: lid (regular, decaf, clock)

SERVERS

BREW-THRU MINI CARAFE

Introducing the Brew-Thru Mini Carafe – the ultimate solution for smaller brew batches in the commercial sector. Tailored for compatibility with single-serve coffee brewers, this mini carafe holds two 12oz cups of coffee and keeps it hot for 4-6 hours.

Designed with the demands of the commercial service industry in mind, the Brew-Thru Mini features stainless vacuum insulation and a durable stainless steel exterior. This ensures not only longevity but also the resilience needed to withstand the challenges of high-volume service.

Brew-thu lid allows for seamless pouring and refilling, ensuring a smooth and efficient coffee service experience in fast-paced commercial settings.



0.7 Liter (23.7 oz.)

7.5" X 4.5" X 6.5"

■ BTS09 Brushed Stainless

replacement parts: push button lid, twist lid



replacement parts: lid (regular, decaf, clock)



CLASSIC COFFEE DECANTER

BPA-free clear decanter.

Bring hot coffee from brewer to table with the PCB18 Clear Coffee Decanter. The BPA-free Tritan® plastic body offers the appearance of glass and the durability of plastic. The stainless-steel base evenly warms the coffee.

Works great with most low-profile brewers. Slip the removable, orange decaf indicator sleeve on the handle to identify your caffeine-free brews.



1.8 Liter (60.8 oz.)

8" X 6.25" X 7"

PCB18

replacement parts: lid, gasket

Transport your favorite beverage in this 64-ounce stainless vacuum-insulated growler, designed to keep your beverage at optimal drinking temperature for over 12 hours. Our patented design with offset neck creates a flat front and reduces airlock for an ultra-smooth pour from growler to glass.

The wide opening of the Thermo Craft Growler also makes it versatile enough for non-beverage applications like sauces, soups, and more.



1.9 Liter (64.2 oz.)

5" X 5" X 10.25"

GRW64BS

Brushed Stainless

SERVERS

THERMO CRAFT® GROWLER

Beyond beer.



THERMO-SERV®

The original insulated carafe.

An industry staple since 1956, the Thermo-Serv® Server is a classically designed carafe that features a durable ABS plastic shell with double-wall foam insulation. Ideal for serving hot coffee and water at the perfect temperature for 2–3 hours. Sonic welded seams create an ultra-smooth body and metallic flakes give the exterior a touch of sparkle.



FLIP-TOP LID

0.6 Liter (20 oz) | 5.75" X 4.75" X 7.5"

- TS501BL Metallic Black
- TS501CB Metallic Copper
- TS501KB Metallic Gold

1 Liter (33.8 oz) | 6.25" X 5" X 9"

- TS101BL Metallic Black
- TS101CB Metallic Copper
- TS101KB Metallic Gold

2 Liter (67.6 oz) | 7.25" X 6" X 10.5"

- TS411BL Metallic Black
- TS411CB Metallic Copper
- TS411KB Metallic Gold



PUSH-BUTTON LID

0.6 Liter (20 oz) | 6" X 4.5" X 7.75"

- PB501BL Metallic Black
- PB501CB Metallic Copper
- PB501MG Metallic Gray

1 Liter (33.8 oz) | 6.25" X 5.25" X 9.25"

- PB101BL Metallic Black
- PB101CB Metallic Copper
- PB101MG Metallic Gray

2 Liter (67.6 oz) | 7.25" X 6" X 11"

- PB421BL Metallic Black
- PB421CB Metallic Copper

replacement parts: lid (regular), decaf)

SERVERS



Thermo-Serv®

TWIST 'N' SERV™

SERVERS



Universal twist and push-button lids fit on every size server

Superior clean-ability meets NSF sanitation standards

They're stackable! Flip them over to stack them during storage

A redesigned classic.



We've redesigned our Twist 'N' Serv™ Carafe to serve you and your guests better! Now these servers are NSF listed for safe and confident commercial use, dishwasher safe for easy and thorough cleaning, and stackable for easy storage and drying. Featuring the same durable BPA-free plastic and foam insulation for 2–3 hours of heat retention, this push-button carafe is ideal for healthcare, government, and general business settings. Universal lids fit on every size server, also available in twist lid style.



0.6 Liter (20 oz.)
7.75" X 6" X 7.75"

- TNSPB06BL Push Lid
- TNSPB06WH Push Lid
- TNS06BL Twist Lid
- TNS06WH Twist Lid



1.2 Liter (40.5 oz.)
8" X 6" X 9.75"

- TNSPB12BL Push Lid
- TNSPB12WH Push Lid
- TNS12BL Twist Lid
- TNS12WH Twist Lid



2 Liter (67.6 oz.)
8.25" X 6.5" X 10.75"

- TNSPB2BL Push Lid
- TNSPB2WH Push Lid
- TNS2BL Twist Lid
- TNS2WH Twist Lid

replacement parts: push button lid, twist lid



NEW GENERATION® SERVERS

The New Generation Server has become the product of choice among restaurant chains and health care providers for good reason. The ABS faceted construction offers an unparalleled strength-to-weight ratio. And with 15 color and size combinations, they match nearly every decor. Constructed in the USA from BPA free plastic with foam insulation for a temperature retention of 2–3 hours. Features a push button top and optional brew-thru and take-apart lids, sold separately.



① 0.6 Liter (20 oz.)

6" X 4.75" X 8"

- NG501BL Black
- NG501WH White
- NG501BU Burgundy
- NG501AL Almond
- NG501GR Gray

② 1 Liter (33.8 oz.)

6.25" X 5.5" X 9"

- NG101BL Black
- NG101WH White
- NG101BU Burgundy
- NG101AL Almond
- NG101GR Gray

③ 2 Liter (67.6 oz.)

7.25" X 6" X 10.75"

- NG421BL Black
- NG421WH White
- NG421BU Burgundy
- NG421AL Almond
- NG421GR Gray

replacement parts: regular lid, decaf lid, brew-thru lid



ECO-SERV™ CARAFE

Designed in 1998, our Eco-Serv™ Carafe became a classic coffee service companion in diners and healthcare settings everywhere. Constructed in the USA from BPA-free plastic with foam insulation for a temperature retention of 2–3 hours and available in 2 sizes and 5 classic colors for a server that's versatile enough for nearly any application. Ideal for any beverage service in restaurants, hospitals, board rooms and more. Features a push button top and snap-on decaf indicator.



- ① **0.6 Liter (20 oz.)**
 7" X 5" X 8.25"
- ECO6BL Black
 - ECO6WH White
 - ECO6LA Latte
 - ECO6SLG Slate Gray

- ② **1.3 Liter (44 oz.)**
 7.75" X 5.75" X 9.75"
- ECO13BL Black
 - ECO13WH White
 - ECO13LA Latte
 - ECO13SLG Slate Gray

replacement parts: lid, decaf indicator tab

Classic Carafe

Drip-less coffee service.

Our Classic Carafe is ideal for table service. It's constructed with a stainless-steel exterior and a glass or stainless vacuum interior that holds hot and cold temperatures for extended periods. The drip-less spout and tamper proof stopper lid make it a safe and simple addition to your beverage service.



GLASS LINED

0.6 Liter (20 oz.)

6.75" X 5" X 8.75"

- CGC060CP Copper
- CGC060SS Stainless

1 Liter (33.8 oz.)

6.75" X 5.25" X 10"

- CGC101CP Copper
- CGC101SS Stainless



STAINLESS LINED

1 Liter (33.8 oz.)

6.5" X 5" X 10"

- CGCS10CP Copper
- CGCS10SS Stainless



replacement parts: lid (regular, decaf), lid stopper, gasket, liner

SERVERS



METALLIC LUSTER



SERVERS

The Metallic Luster Carafe features double-walled foam insulation that retains hot or cold temperatures for 2–3 hours. Because of the durability of its BPA-free plastic construction, the Metallic Luster is a great server for high-traffic areas. A metallic chrome powder coating on the exterior plastic shell gives this plastic carafe a distinctive look.

replacement parts: lid (regular, decaf), gasket



1 Liter (33.8 oz.)

6.25" X 5.25" X 9.25"

■ ML101CH/BL Chrome

replacement parts: lid (regular, decaf, brew-thru), gasket, liner

SERVERS

COFFEE AT A TOUCH

Long lasting heat. Easy dispensing.

Our HPS Coffee at a Touch Carafe features an ergonomic push button lid for easy dispensing and a metal flap on the spout for a more controlled pour. A clear coat finish eliminates fingerprints and water spots. 1.9-liter size is available with a brew-thru lid.



1 Liter (33.8 oz) | 7" X 5.25" X 10.5"

■ HPS101 Brushed Stainless

1.6 Liter (54 oz) | 6.75" X 5.25" X 13.5"

■ HPS161 Brushed Stainless

1.9 Liter (64.2 oz) | 7" X 6" X 12"

■ HPS191 Brushed Stainless

ALPHA CARAFE

Glass-lined, plastic exterior.

The Alpha Carafes combine the long-lasting heat retention of a glass vacuum liner with an economical polypropylene plastic body, for a durable server fit for restaurants, health care and more. A well-designed push button top allows for easy, one-handed operation, making it a practical solution for busy beverage service.



1 Liter (33.8 oz) | 7.5" X 5.5" X 11.25"

- ALPH10BL Black
- ALPH10WH White

replacement parts: lid (regular, decaf, brew-thru), gasket, liner

SERVERS

We're seeing double!

DOUBLE WALLED BELL PITCHER

Our Double Wall Bell Pitcher is a must-have for water service. Crafted from brushed 18/8 stainless steel, it comes equipped with double wall insulation to prevent condensation and includes a built-in ice guard. Featuring a distinctive rounded bell shape and a robust handle for effortless carrying and pouring.



1.3 Liter (44 oz) | 8.5" X 5.75" X 9.5"

■ WPB2BSDW Brushed Stainless

DOUBLE WALLED SLIM PITCHER

The small footprint of our Double Wall Slim Pitcher makes it easy to fit multiples in small spaces. The double wall exterior eliminates condensation. Featuring a thin rubber over molded handle for easy transportation and pouring for wait-staff. Available in brushed (BS) or polished (PS) stainless steel.



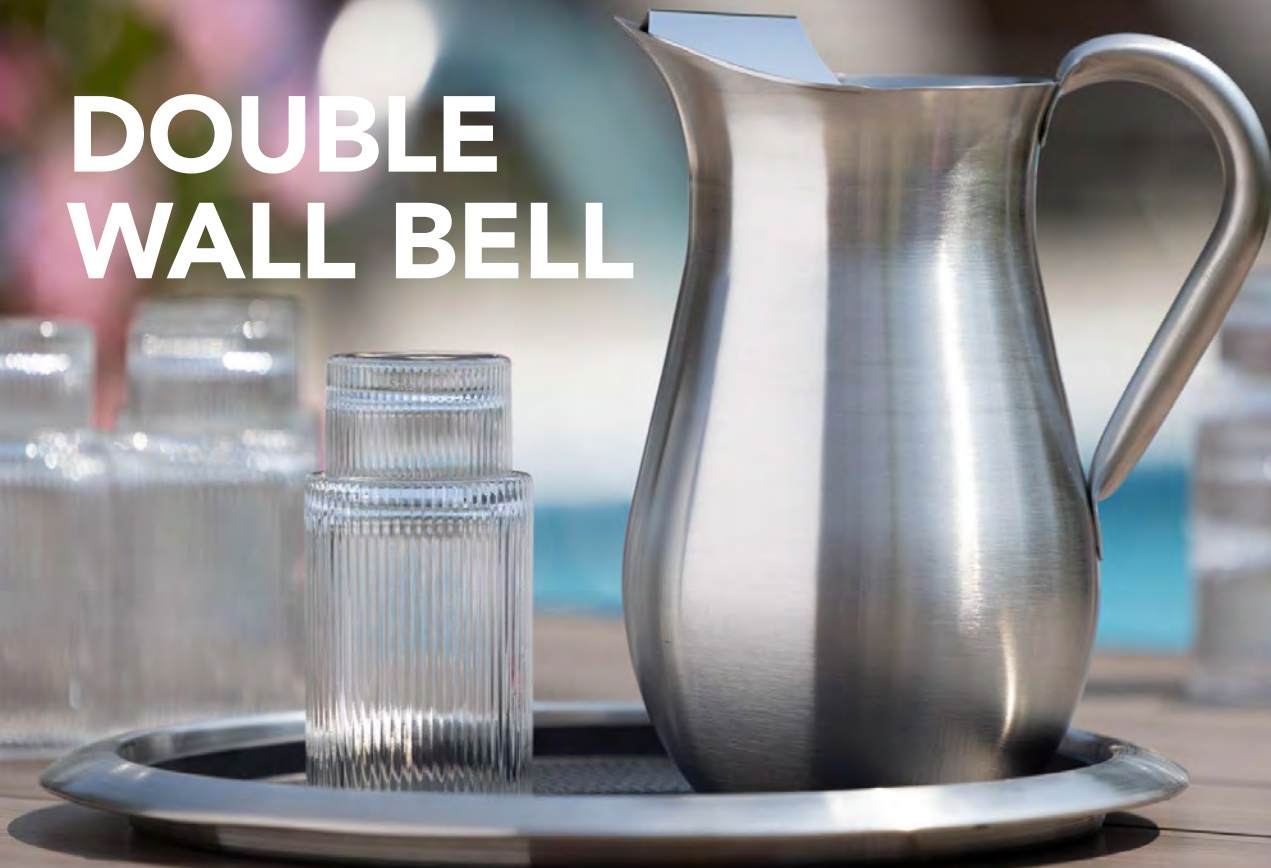
1.6 Liter (54 oz) | 7" X 4.25" X 10"

■ X7DWBS Brushed Stainless

■ X7DWPS Polished Stainless



DOUBLE WALL BELL



SERVERS

DOUBLE WALL SLIM



BELL PITCHER

Classic shape.

Our Bell Pitcher is a must-have for water service. It has a distinctive round bell shape with a thick handle making it easy to carry and pour. Constructed from brushed 18/8 stainless steel and with a built-in ice guard. Available in five finishes—brushed (BS), vintage gold (VG), rose gold (RG), dark tungsten (DT), and black onyx (BX).



SINGLE WALLED, WITH ICE GUARD

2 Liter (66.6 oz) | 8.5" X 5.75" X 9.5"

- WPB2BS Brushed Stainless
- WPB2BSVG Vintage Gold
- WPB2BSRG Rose Gold
- WPB2BSDT Dark Tungsten
- WPB2BSBX Black Onyx



SINGLE WALLED, NO ICE GUARD

2 Liter (66.6 oz) | 8.5" X 5.75" X 9.5"

- WPB2BSNG Brushed Stainless

Featuring the slim silhouette of our new double wall version, this single walled slim is as classy as they come and is now available in six finishes—brushed (BS), polished (PS), vintage gold (VG), rose gold (RG), dark tungsten (DT), and black onyx (BX)—to complement a variety of decors and styles.



SINGLE WALLED, WITH ICE GUARD

1.9 Liter (64.2 oz) | 6.25" X 4.25" X 10"

- X7025 Polished Stainless
- X7025BS Brushed Stainless
- X7025BSVG Vintage Gold
- X7025BSRG Rose Gold
- X7025BSDT Dark Tungsten
- X7025BSBX Black Onyx



SINGLE WALLED, NO ICE GUARD

1.9 Liter (64.2 oz) | 6.75" X 4.25" X 10"

- X7025NG Polished Stainless
- X7025NGBS Brushed Stainless



SLIM PITCHER
Simple elegance.



ALTUS PITCHER

Sleek and suave.

The Altus Water Pitcher has a silhouette that coordinates perfectly with our Altus Carafes found on page 66. With a unique shape unlike any other pitcher on the market, this stainless-steel pitcher will add distinctive style to your table service.



2 Liter (67.7 oz.)
6.75" X 5.5" X 11"
ALTUWPBS
Brushed Stainless



pair with



page 66



page 140



page 160

FOAM-LINED PITCHERS

Insulated water pitchers.

Versatile and simplistic in design, our WP Carafes feature a flip-top lid and foam insulation in a variety of sizes. This carafe is great for hot or cold beverages and is ideal for custom etching (see page 164). Reliable, no-condensation pitchers are a must for restaurants, meetings, room service and conferences. Available in satin (SA) or chrome (CH) finishes.



0.6 Liter (20 oz.)
5.25" X 4" X 7.25"

■ WP6SA Satin

1 Liter (33.8 oz.)
6" X 4.5" X 8.25"

■ WP1SA Satin
■ WP1CH Chrome

1.5 Liter (50.7 oz.)
6" X 4.5" X 10.75"

■ WP15SA Satin
■ WP15CH Chrome

2 Liter (67.6 oz.)
6.5" X 5.25" X 10.5"

■ WP20SA Satin

replacement parts: lid

SERVERS

ICE TUBE PITCHERS

Our Ice Tube Pitchers are constructed from BPA-free SAN and MS plastics, giving them good clarity and durability. Available in multiple sizes and shapes—smooth, ribbed, and bell—that all share the same lid and ice tube core. Mix and match for a fun variety on your tables or choose one style for a more uniform look.



replacement parts: lid, infuser tube, ice tube



1.9 Liter (64.2 oz.)
7.25" X 6" X 10.5"
MWP19SB Smooth Body
MS Styrene Plastic



3 Liter (101.4 oz.)
7.75" X 6.75" X 11.25"
MWP30SB Smooth Body
MS Styrene Plastic



3.3 Liter (111.5 oz.)
8" X 7.25" X 11.25"
MWP33RB Ribbed Body
MS Styrene Plastic

FLAVOR INFUSION

Optional Infuser Tube
1.75" X 1.75" X 6.75"
AWPINF
MS Styrene Plastic



1.9 Liter (64.2 oz.)
7" X 6" X 10.25"

SWP19SB Smooth Body
SAN Plastic



2.4 Liter (81.1 oz.)
7.5" X 6" X 11.25"

SWP24BS Bell Body
SAN Plastic



3.3 Liter (111.5 oz.)
7.75" X 6.75" X 11.25"

SWP33RB Ribbed Body
SAN Plastic



3.3 Liter (111.5 oz.)
7.75" X 6.75" X 11.5"

SWP33SB Smooth Body
SAN Plastic



WATER PITCHERS

Sippin' pretty.



STANLEY® CLEAR PITCHER

The Clear Pitcher from Stanley® Commercial features an odor and stain resistant body made from BPA free materials and features a 0.25" thick wall to eliminate sweating. Great for water, beer, juice and other cold beverages. Pour through plastic lid is included. Replacement lid available.



1.9 Liter (64.2 oz.)

8.5" X 5.5" X 9.75"

10-00403-000

WATERWAY CARAFE

Our Waterway Carafe is a resealable plastic water bottle, great for serving water and juices at the table for guests to help themselves through dinner. This carafe offers the clarity of a glass bottle with the durability of SAN plastic. Sealed with a liquid-tight lid to keep contents fresh and covered from contaminants.



1.5 Liter (50.7 oz.)

4.25" X 4.25" X 13.25"

NB51PO





FLAVOR INFUSION

Enjoy flavor-infused water with this Service Ideas Flavor Infusion clear beverage pitcher, featuring an infuser core to quickly create new drinks with the addition of fruits, citrus wedges, and herbs. Great for restaurants, hotels, spas, and other food service applications.



1.9 Liter (64.2 oz.)

6.75" X 4.5" X 11"

NEPH02-1

SCULPTURED ICE™

The stackable Sculptured Ice™ Pitcher is constructed of BPA-free SAN plastic with a distinctive wavy pattern. It comes with a clear, pour-through lid. These pitchers are scratch resistant and dishwasher safe, making them ideal for both formal and casual setting. The lid and no-drip spout minimize spills, and the sculptured horizontal swirl pattern provides extra grip.



1.9 Liter (64.2 oz.)

6.75" X 5" X 9"

S12LITCL



3-WAY PITCHER

The classic design of the PCP60 3-Way Pour Pitcher is great for a variety of beverages such as beer, water and soda. It features a divot in the handle to provide a more controlled pour when using the side spouts for dispensing. Constructed entirely of a BPA-free Tritan™ co-poly blend to give it extra clarity. NSF listed.



1.7 Liter (60 oz.)

7" X 5.5" X 8.5"

PCP60V2



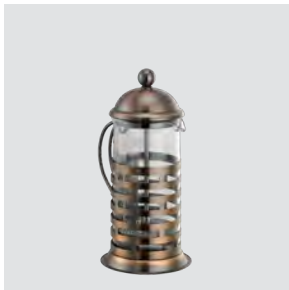
BRICK PRESS

Pressed to perfection.



SERVERS

The Brick Press from Service Ideas is made from 18/8 stainless steel and features a Pyrex® glass liner. Named after its "brick pattern" on the outside of the glass, which adds eye appeal and protection from the hot glass liner. For best results, warm body before brewing to prevent cracking. Hand wash the lid and screen mechanism for maximum longevity.



0.35 Liter (11.8 oz) | 5.5" X 3.75" X 7.75"

- T277B Polished Stainless
- T277BRNZ Brushed Bronze



0.6 Liter (20 oz) | 5.5" X 3.75" X 7.75"

- T477B Polished Stainless
- T477BRNZ Brushed Bronze



0.8 Liter (27 oz) | 6" X 4.75" X 9"

- T677BRNZ Brushed Bronze

replacement parts: lid, screen

SERVERS



SERVERS

**DOUBLE
WALL
STAINLESS
PRESS**



**DOUBLE
WALL
GLASS
PRESS**

18/8 STAINLESS STEEL

Constructed of 18/8 stainless steel and features a replaceable 3-piece screen system. The ergonomic handle and knob on lid create an effortless brew and comfortable pour. Great for loose leaf teas as well as coffee. Double-wall construction keeps the exterior cool to the touch while the coffee stays warm inside. The body is dishwasher safe, while the lid and screen mechanism should be hand washed. Available in a brushed (BS) or polished (PS) stainless finish.



0.4 Liter (13.5 oz) | 5.25" X 3" X 6.5"

- PDWSA350BS Brushed Stainless
- PDWSA350PS Polished Stainless

0.8 Liter (27 oz) | 6" X 3.75" X 7.75"

- PDWSA800BS Brushed Stainless
- PDWSA800PS Polished Stainless

1 Liter (33.8 oz) | 7" X 5.25" X 8.5"

- PDWSA1000BS Brushed Stainless
- PDWSA1000PS Polished Stainless

CLEAR GLASS

Our Double Wall Glass Press gives a stunning presentation through the transparent all-glass body, giving a clear view of the spiraling coffee grounds as it brews—a great way to end an elegant meal. Double-wall construction keeps the exterior cool to the touch while the coffee stays warm inside. The three-part screen allows this press to be used for coffee, tea, or craft cocktails. Hand wash the screen and parts to extend the life of your press.



0.4 Liter (13.5 oz) | 6.25" X 4.5" X 4.5"

- T299SR Glass

0.6 Liter (20 oz) | 7" X 4.75" X 6.75"

- T499SR Glass

1 Liter (33.8 oz) | 6.75" X 4.25" X 8.5"

- T899SR Glass

replacement parts: lid, screen

SERVERS

replacement parts: lid, screen

measure



steam



pour



FROTHING PITCHERS

For specialty coffee drinks.

Our Frothing Pitchers are constructed from 18/8 stainless steel and available in four sizes. Complete with embossed measurements visible on the inside and outside, and a hole above the handle to rest a thermometer, this frothing pitcher works great for creating specialty lattes and cappuccinos.



0.6 Liter (20 oz.)
5.25" X 3.5" X 4.25"
FROTH206



0.95 Liter (32 oz.)
6" X 4" X 5"
FROTH326



1.5 Liter (50.7 oz.)
6.75" X 4.25" X 6.25"
FROTH506



1.9 Liter (64.2 oz.)
7.75" X 4.75" X 6.75"
FROTH646

CERAMIC TEAPOTS

Made with food-safe ceramics, our Ceramic Teapots come in all sorts of different shapes and sizes. Give guests a classy display for self-service tea. Perfect for loose leaf tea and keeping it warm. After the first cup of tea is poured, the brew basket sits above the water so you don't over-steep your tea. Available in black (BL) and white (WH) finishes.



SERVERS



ROUND

0.3 Liter (10 oz.)

6" X 4.5" X 3"

- TPC10BL Black
- TPC10WH White

0.47 Liter (16 oz.)

6.75" X 5" X 3.75"

- TPC16BL Black
- TPC16WH White

OVAL

0.47 Liter (16 oz.)

7" X 4.25" X 4.25"

- TPCV16BL Black
- TPCV16WH White



SERVERS

WASHINGTON

0.47 Liter (16 oz.)

6.5" X 3.75" X 4.75"

- TPCW16BL Black
- TPCW16WH White

ENGLISH

0.47 Liter (16 oz.)

7.25" X 4.25" X 4.25"

- TPCE16BL Black
- TPCE16WH White



DOUBLE WALL PLASTIC TEAPOT

The original plastic teapot.

Introduced in 1982, our Plastic Teapots are one of the original plastic teapots. Made in USA and constructed from ABS plastic with double wall insulation so heat won't transfer as quickly. Available in 6 classic colors with or without a tether.



TETHER



0.35 Liter (16 oz.)
6.75" X 3.75" X 6.25"

- TST612AL Almond
- TST612BL Black
- TST612BU Burgundy
- TST612FG Forest Green
- TST612ST/BR Stoneware Brown
- TST612WH White

NO TETHER



0.35 Liter (16 oz.)
6.75" X 3.75" X 6.25"

- TS612AL Almond
- TS612BL Black
- TS612BU Burgundy
- TS612FG Forest Green
- TS612ST/BR Stoneware Brown
- TS612WH White

replacement parts: lids

SPECIALTY TEA



SERVERS

DOUBLE WALL STAINLESS TEAPOT

The Double Wall Stainless Teapot is great for keeping your tea warm! Featuring a decorative knob and ergonomic handle for a comfortable and clean pour.



0.35 Liter (12 oz.)
5.5" X 4" X 6.5"
TSDW350SS

CLASSIC TEA PRESS

For the freshest cup of tea, brew your favorite loose tea in our Classic Tea Press. Watch your coffee or tea steep through the glass exterior and simply lock it into the top of the lid when it's done. Replacement liner available.



0.6 Liter (20 oz.)
6.5" X 4.75" X 6.75"
T600CC



TEA BALL

Our Tea Ball has a look you would recognize anywhere with a glass liner and an asymmetric plastic outer shell. Brew your favorite loose-leaf tea in the removable tea basket. Comes with a handy portion spoon.



0.75 Liter (25.5 oz.)

6.75" X 5.75" X 5.5"

TB700CC



BEECHWOOD TEA BOXES

An ideal accompaniment to any tea service. Our beechwood Tea Boxes are finished with a modern black finish and windowed top. Available in 6 or 12 compartment sizes to keep your teas neat and tidy.



6 Compartment

8.75" X 7.5" X 3.25"

TB006

12 Compartment

11.25" X 10.75" X 3.25"

TB012

THERMO-Plate®

TABLETOP



Original Holders: OT11BL,
LO12BL

Original Inserts: OT11SS,
LO12SS

Half Inserts: LO125SS



Round Holders: RT7BL,
RT701BL, RT10BL, RT1025BL

Round Inserts: RT7SS,
RT10SS, RT1025SS

Oyster Inserts: RTO10SS



Oval Holders: RO117BL,
RO128BL

Oval Inserts: FP1/RO117SS,
FP1/RO117AL, RO128SS



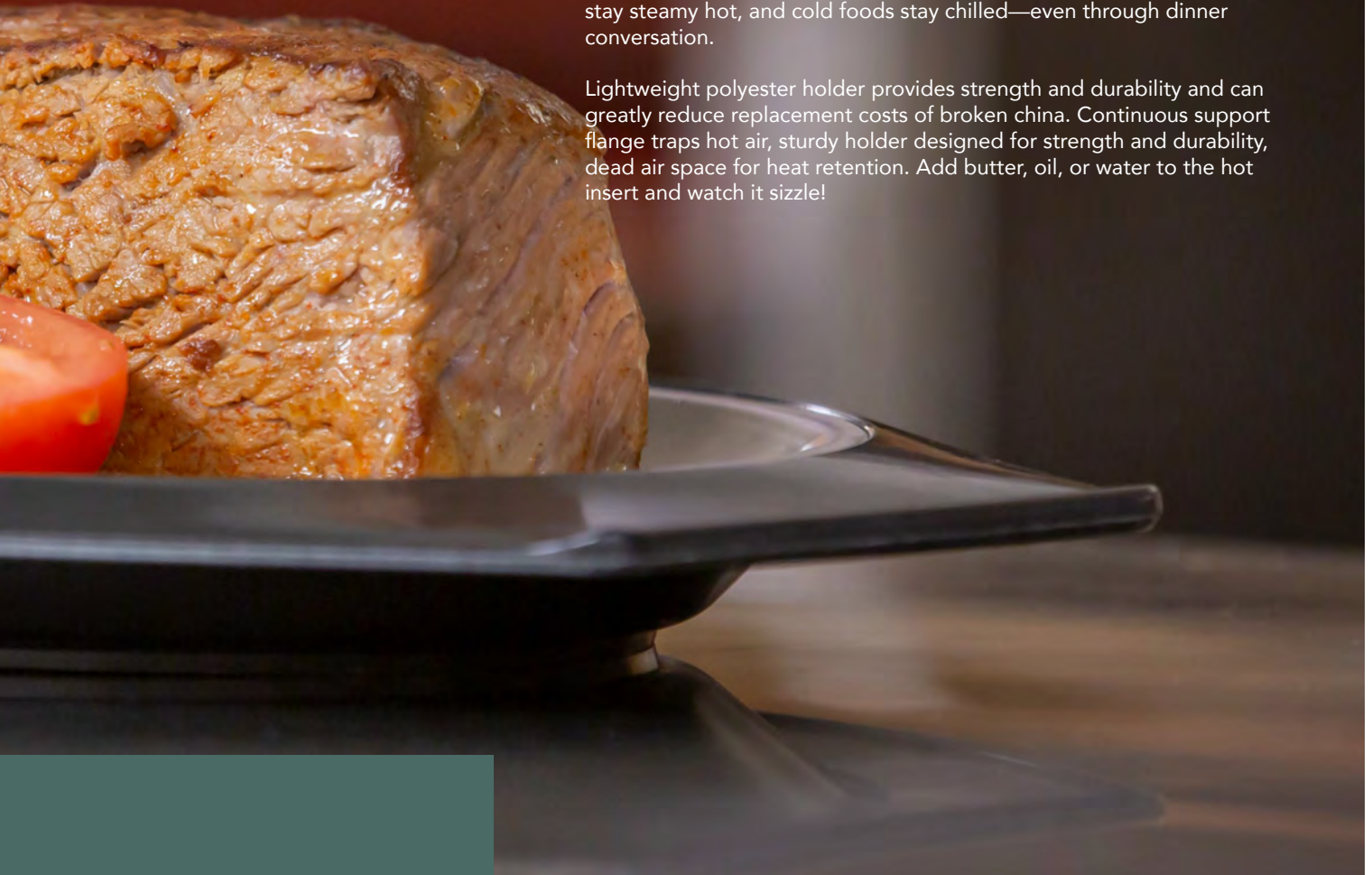
Fish Holders: FB1BL

Fish Inserts: FP1/RO117SS,
FP1/RO117AL

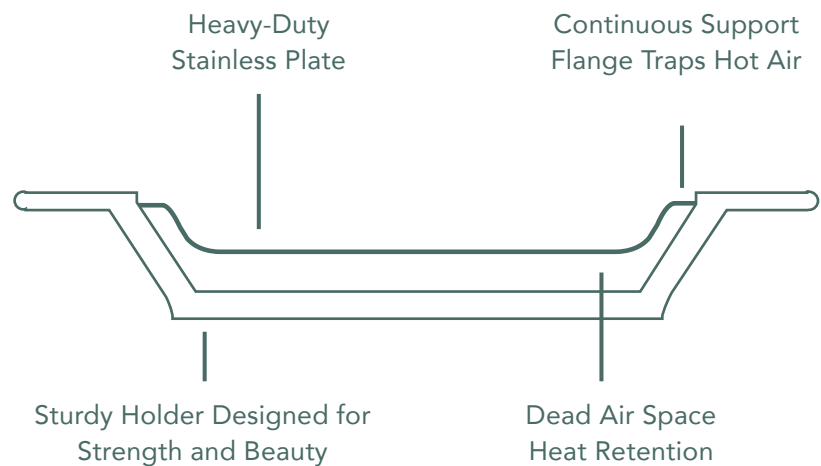
Sell the sizzle!

Seventy-five years ago, we carried out the first sizzling plate of food on our patented **Thermo-Plate® Platters**. Table service has never been the same. This lightweight and versatile serving tool is designed to insulate your food without causing it to lose its integrity. Now, hot foods stay steamy hot, and cold foods stay chilled—even through dinner conversation.

Lightweight polyester holder provides strength and durability and can greatly reduce replacement costs of broken china. Continuous support flange traps hot air, sturdy holder designed for strength and durability, dead air space for heat retention. Add butter, oil, or water to the hot insert and watch it sizzle!



See pages 132-133
for complete platter kits.



THERMO-PLATE® SOLUTIONS



ORIGINAL

A rounded rectangle shape that works great for main courses. Use the divided half plates for combinations of hot and cold presentations.

Stainless Plate, Full

12.5" X 8" X 1.25"

OT11BLC

(OT11BL + OT11SS)

Large Stainless Plate, Full

14" X 9.5" X 1"

LO12BLC

(LO12BL + LO12SS)

Large Stainless Plate, Half

14" X 9.5" X 1"

LO125BLC

(LO12BL + LO125SS)



OVAL

An oval shape, available with or without handles, great for main courses. Use the handled version (pictured above) when you need extra gripping support.

Stainless Plate, Handles

13.75" X 8.5" X 1.25"

RO117BLC

(RO117BL + FP1/RO117SS)

Aluminum Plate, Handles

13.75" X 8.5" X 1.25"

RO117BLAC

(RO117BL + FP1/RO117AL)

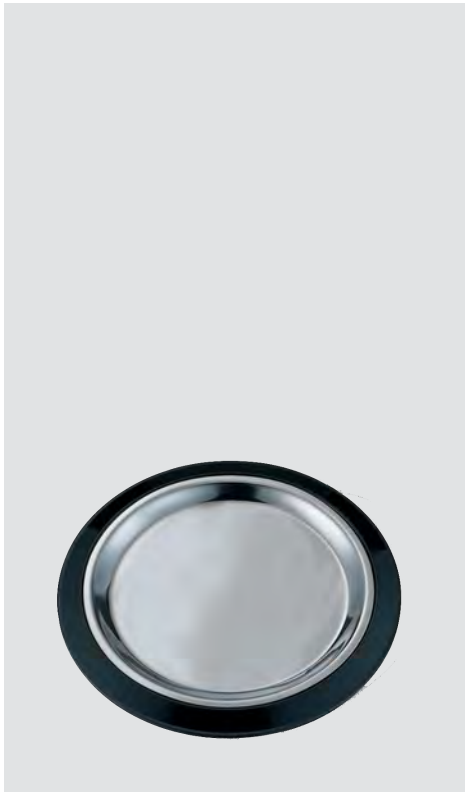
Stainless Plate, Rounded

11.75" X 10" X 1.25"

RO128BLC

(RO117BL + FP1/RO128SS)

THERMO-Plate®



ROUND

In a variety of sizes, the round shape works well for side dishes and appetizers. Add the oyster insert plate to serve up oysters on the half-shell.

Stainless Plate, Small Sloped

9.5" X 9.5" X 1.25"

RT7BLC
(RT7BL + RT7SS)

Stainless Plate, Small

9.5" X 9.5" X 1.25"

RT701BLC
(RT701BL + RT7SS)

Stainless Plate, Large

12" X 12" X 1.25"

RT10BLC
(RT10BL + RT10SS)

Stainless Plate, X-Large

12.25" X 12.25" X 1.25"

RT1025BLC
(RT1025BL + RT1025SS)



FISH

Our oval inserts set in a unique seafood themed shape. Use this fish-shaped platter for your seafood entrées and appetizers.

Stainless Plate

14.25" X 9.75" X 1.25"

FP1BLC
(FP1BL + FP1/RO117SS)

Aluminum Plate

14.25" X 9.75" X 1.25"

FP1BLAC
(FP1BL + FP1/RO117AL)

HOT SOLUTIONS™ PLATTERS



Sizzling platters.

Designed to withstand temperatures of up to 500°F, the lightweight insulation of the original Hot Solutions™ Platter ensures that your table stays cool, but the food stays hot. Completely dishwasher safe and lasts four times longer than traditional wood platters.



Continuous support flange traps hot air

Lightweight insulation keeps platter cool to the touch



Inner ceramic core traps heat at 200°F



Small Round
15" X 15" X 1.5"
HS15BL2



Large Oval
12" X 9" X 1.5"
HS13BL3

HOT SOLUTIONS™ BIRCHWOOD

Authentic presentation.

Customers will respond to the warmth and beauty of these natural birchwood platters and the waitstaff will appreciate the ease and lightweight service that Hot Solutions™ Birchwood Skillets provide. Great for sizzling fajita presentations.



Birch & Alum Skillet Set
16.25" X 9" X 1.25"
SK107BHC



Birch Holder
12" X 9" X 0.75"
SK107BH

JUST THE SKILLETS



Oval Cast Iron
10.25" X 7.5" X 0.75"
SK10CI



Aluminum w/Handle
14.75" X 7.25" X 0.15"
SK107CA





PUSH FOR SERVICE LIGHT

No more waiting games.

Impress your guests with the perfect balance of attentive but not overwhelming service with the Service Ideas **Push-for-Service Light**. The perfect addition for restaurants, coffee shops, and other service-oriented hospitality businesses. Simply set the light on tables to create an easy way for guest to signal service is needed. With just a simple push of a button, your server will be visually alerted that attention is required.

- LED light bulb activated by a button switch at the top and powered by two standard AAA batteries (not included)
- Constructed of durable plastic with a weighted base to keep it from toppling over during service
- Designed with a small footprint to easily fit among dinnerware and décor

Push for Service Light

3" X 3" X 8"

PFSBLK



12-SIDED TRAYS

Removable non-slip insert trays.

Introducing the trendy 12-Sided Non-Slip Tray, a geometric twist on the beloved classic. This versatile serving accessory is perfect for bars and restaurants alike. Its innovative design allows you to customize your service experience: insert the non-slip surface to prevent glasses and plates from sliding, or remove it to transform it into a stylish appetizer plate presentation. Plus, these trays are stackable for easy, tidy storage. Crafted from high-quality 18/8 stainless steel and black silicone rubber, they are available in both the timeless brushed stainless finish and our stunning Metallic Elements finishes.



Small | 11" X 11" X 1" (Inner: 9" X 9")

- TRPN119RIBS Brushed Stainless
- TRPN119RIBSVG Vintage Gold
- TRPN119RIBSRG Rose Gold
- TRPN119RIBSBX Black Onyx



Medium | 14" X 14" X 1.25" (Inner: 12" X 12")

- TRPN1412RIBS Brushed Stainless
- TRPN1412RIBSVG Vintage Gold
- TRPN1412RIBSRG Rose Gold
- TRPN1412RIBSBX Black Onyx



Large | 16" X 16" X 1" (Inner: 14" X 14")

- TRPN1614RIBS Brushed Stainless
- TRPN1614RIBSVG Vintage Gold
- TRPN1614RIBSRG Rose Gold
- TRPN1614RIBSBX Black Onyx





Faceted stainless steel
shape gives the trays a
cool geometric look

Stackable design for
easy storage

Dishwasher safe
and rust resistant
18/8 stainless steel
construction

TABLETOP

NON-SLIP REMOVABLE INSERT TRAYS

TABLETOP

Serve with style.

The Non-Slip Round Tray is a great serving tool for bars and restaurants. Its removable rubber insert allows for versatility. Add the insert to create a non-slip surface that keeps glasses and plates from sliding during service, or take it out and replace with a doily for an appetizer plate presentation. Trays are stackable for neat and organized storage. Constructed from 18/8 stainless steel and black silicone rubber.





Doubles as an elegant check or cocktail tray.



ROUND

Small | 11" X 11" X 1" (Inner: 9" X 9")

■ TR119RI Brushed Stainless

Medium | 14" X 14" X 1" (Inner: 12" X 12")

■ TR1412RI Brushed Stainless

Large | 16" X 16" X 1" (Inner: 14" X 14")

■ TR1614RI Brushed Stainless

SMALL RECTANGLE

13.5" X 7" X 0.75" (Inner: 11" X 5")

■ TR137RI Brushed Stainless



Glamorous metallics.

TABLETOP



METALLIC ELEMENTS

Small

11" X 11" X 1" (Inner: 9" X 9")

- TR119RIDT Dark Tungsten
- TR119RIVG Vintage Gold
- TR119RIRG Rose Gold
- TR119RIBX Black Onyx

Medium

14" X 14" X 1" (Inner: 12" X 12")

- TR1412RIDT Dark Tungsten
- TR1412RIVG Vintage Gold
- TR1412RIRG Rose Gold
- TR1412RIBX Black Onyx

Large

16" X 16" X 1" (Inner: 14" X 14")

- TR1614RIDT Dark Tungsten
- TR1614RIVG Vintage Gold
- TR1614RIRG Rose Gold
- TR1614RIBX Black Onyx

Laid-back naturals.



TABLETOP

NATURAL ELEMENTS

Medium

14" X 14" X 1" (Inner: 12" X 12")

- TR1412RILW Light Wood
- TR1412RIDW Dark Wood
- TR1412RIWM White Marble

pair with



page 72



page 28

NON-SLIP SILICONE SURFACE TRAYS

Ultimate non-slip grip.

Combining the beauty of stainless steel with the non-slip qualities of silicon rubber, our Silicone Surface Trays feature a molded-in grip, giving it a non-slip top and bottom that will help keep your drinks upright during even the busiest cocktail hour. Completely dishwasher safe and stackable for convenient cleaning and storage.



ROUND

Small | 11" X 11" X 1" (Inner: 9" X 9")

■ TR119SR Brushed Stainless

Medium | 14" X 14" X 1" (Inner: 12" X 12")

■ TR1412SR Brushed Stainless

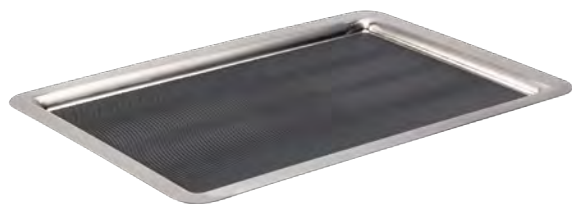
Large | 16" X 16" X 1" (Inner: 14" X 14")

■ TR1614SR Brushed Stainless

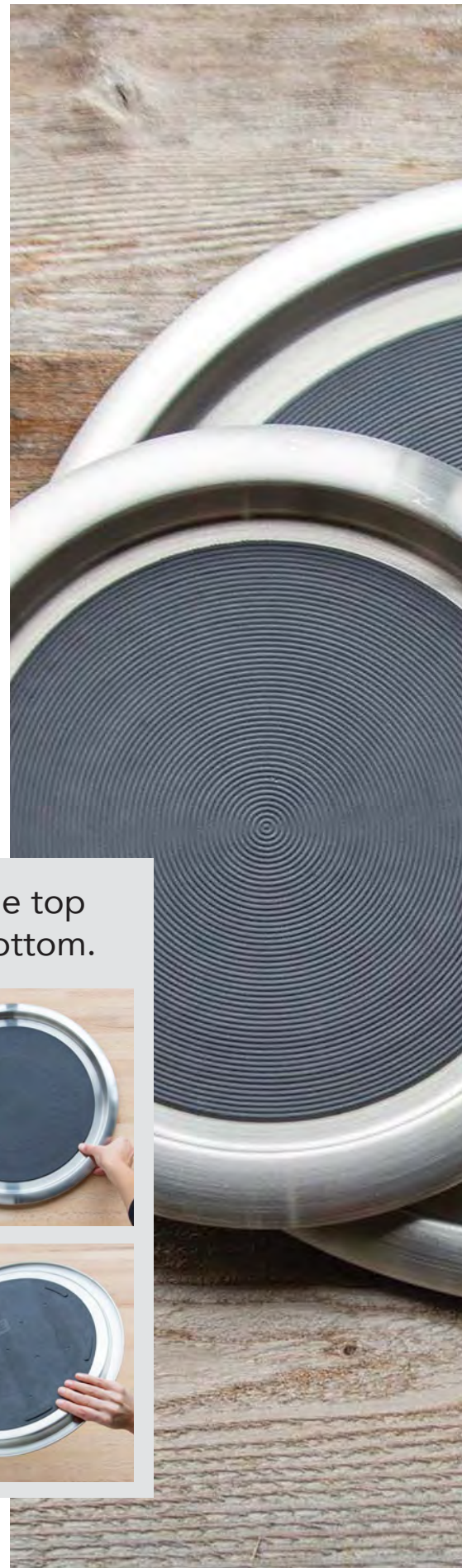
LARGE RECTANGLE

19.75" X 13.75" X 0.75" (Inner: 20" X 14")

■ TRRT2014SR Brushed Stainless (pictured below)



Silicone top
and bottom.



TABLETOP



STAINLESS SERVING TRAY

Our Stainless Rectangle Tray is a great serving tool for hotel and buffet service. It has a traditional design with ergonomic handles for easy and comfortable transportation. Add a doily for a beautiful appetizer plate presentation or for room service. Constructed from 18/8 stainless steel with a brushed finish.



Rectangle Tray w/ Handles

20.5" X 12.5" X 2.75" (Inner: 20" X 12")

■ TRRTH2012BS Brushed Stainless





TABLETOP

MOD18 STEELWORKS

Stainless serving pieces.

The Mod18 collection offers a variety of table accessories constructed of 18/8 stainless steel with a unique perforated design. Each item is available in a brushed or polished finish and is dishwasher safe. Use them together to create a signature style or mix and match them with your existing look to add a modern touch.

RECTANGULAR SERVING TRAYS

Available in narrow, medium, and large rectangle sizes. These heavy-duty stainless-steel trays feature contoured handles to create a comfortable grip and sleek look. Available in brushed (SB) and polished (SM) stainless steel.



Narrow | 20.5" X 6.5" X 0.25"

- SB-41 Brushed Stainless
- SM-41 Polished Stainless



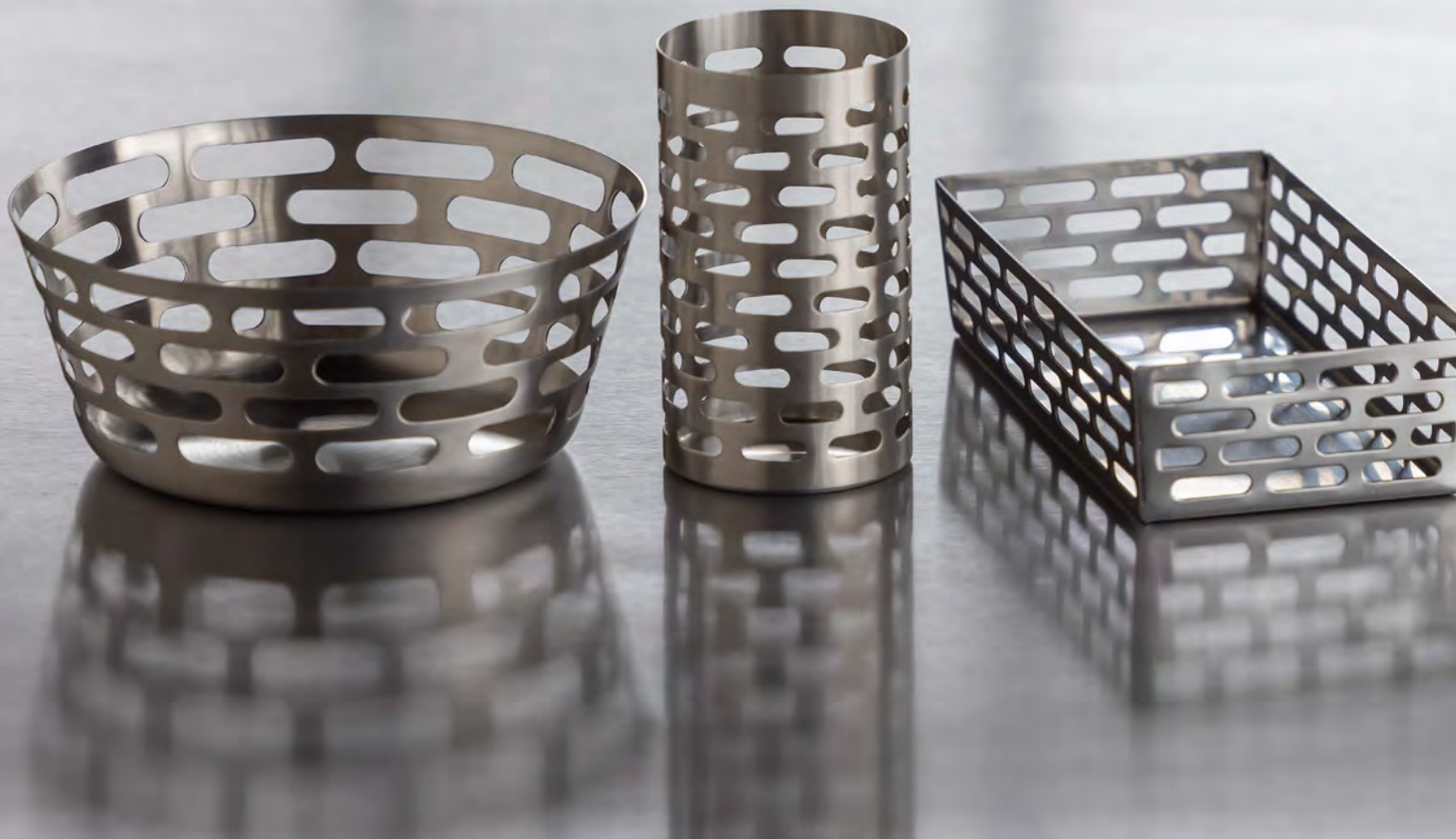
Medium | 16.5" X 13.5" X 0.25"

- SB-43 Brushed Stainless
- SM-43 Polished Stainless



Large | 20.75" X 11.5" X 0.25"

- SB-42 Brushed Stainless
- SM-42 Polished Stainless



ROUND FRUIT & BREAD BASKETS

Our contemporary Mod18 round fruit and bread baskets are made with heavy gauge stainless steel. The airy design allows you to view contents at the bottom of the baskets. Each basket can be nested inside one another for convenient storage. Great for bread, fruit, mints, and more!

Small | 6.5" X 6.5" X 2.5"

- SB-75 Brushed Stainless
- SM-75 Polished Stainless

Medium | 9" X 9" X 3.5"

- SB-64 Brushed Stainless
- SM-64 Polished Stainless

Large | 12" X 12" X 3.75"

- SB-63 Brushed Stainless
- SM-63 Polished Stainless

BREADSTICK HOLDER

Elevate your dining experience with the coordinating Mod18 Breadstick Holder, a versatile addition that goes beyond just breadsticks. This stylish holder is designed to accommodate not only breadsticks but also coffee stir sticks, and utensils.

3.5" X 3.5" X 6"

- SB-70 Brushed Stainless
- SM-70 Polished Stainless

RECTANGLE FRUIT & BREAD BASKETS

Introducing our modern Mod18 rectangular fruit and bread baskets, expertly crafted from durable heavy gauge stainless steel. These sleek, rectangular baskets offer a contemporary twist on classic storage solutions. Their open and airy design not only adds a touch of sophistication to your tabletop but also allows you to easily view the contents inside.

9" X 5" X 3"

- SB-76 Brushed Stainless
- SM-76 Polished Stainless



TRIPLE SNACK BOWL

This three-compartment Snack Bowl is great for nuts, small snacks, and dried fruit. A comfortable silicone handle makes it easy to move around. Each bowl has a 3.25" diameter and is 2.5" tall.

7.5" X 4.25" X 4"

- SB-72 Brushed Stainless
- SM-72 Polished Stainless

SUGAR STICK HOLDER

This Sugar Stick Holder comfortably fits about 25 standard sugar sticks. It could also double as a chopstick holder. Perforated steel construction coordinates with the other Mod18 Tabletop Pieces.

2" X 2" X 3"

- SB-60 Brushed Stainless
- SM-60 Polished Stainless

SUGAR PACKET HOLDER

The Rectangular Sugar Packet Holder fits close to 20 sugar packets. It also makes a great presentation for business cards or after dinner mints.

3.5" X 2.5" X 2.25"

- SB-61 Brushed Stainless
- SM-61 Polished Stainless

WIRE BASKETS

Collection of stainless steel multi-purpose baskets.



STANDARD WIRE BASKETS

Perfect for more than just bread! Use them to hold warm hand towels for your guests after their meal has finished for a lovely presentation at the end of a great meal. Constructed from 18/8 polished stainless steel with a weighted base.

Small

7" X 7" X 3.5"

■ WBR7PS Polished

Oval

9.75" X 7.25" X 3.5"

■ WBBO9PS Polished

Large

9" X 9" X 4"

■ WBR9PS Polished

CORNUCOPIA WIRE BASKET

The Cornucopia Wire Basket is great for fresh fruit, bagels, or even simple decorations. This basket can stand up tall or lay on its side for a unique presentation. Constructed from 18/8 polished stainless steel.

Tall Basket

10.5" X 10.5" X 11.5"

■ BKTA Polished





WAVE WIRE BASKETS

With a contemporary wave design, these round baskets create an eye-catching display on your table, great for breads, napkins, and fruits. Constructed from 18/8 brushed stainless steel.

Small

7" X 7" X 3.75"

■ WBRW7BS Brushed

Large

8.75" X 8.75" X 4.25"

■ WBRW9BS Brushed

OVAL WIRE BASKET

The Oval Wire Basket offers versatility beyond its bread-serving role. It's an excellent choice for displaying a variety of items such as fresh fruit, delectable pastries, or even as a charming holder for warm hand towels to pamper your guests. It adds a delightful finishing touch to a wonderful dining experience. Crafted from high-quality 18/8 polished stainless steel.

Oval Basket

12.5" X 7.5" X 4.75"

■ BKWI Polished



BREADSTICK WIRE BASKET

Our breadstick wire basket also doubles as great napkin or silverware holder for an elegant and tidy table display. Constructed from 18/8 polished stainless steel with a weighted base. It coordinates with the Standard Wire Baskets on page 150.

Breadstick Basket

3.75" X 3.75" X 5.5"

■ WBB5PS Polished



DOUBLE WALL PARTY TUB



Double wall construction eliminates condensation



Personal Party Tub available in three Metallic Elements Finishes

TABLETOP

The essential party guests.

Party on with our double wall insulated beverage tub. Its large 14.5-inch opening can fit almost an entire case of beer, water or soda, to keep chilled at your next event. And since it's double walled, you don't have to worry about it sweating in the heat and creating a messy puddle to clean up. Constructed of 18/8 stainless steel with a brushed finish to reduce fingerprints.

No party? No problem. Enjoy a six pack on ice with a close friend or two with our new Personal Party Tub—great for a six pack of beer or a couple bottles of champagne. Available in classic brushed (BS) stainless, as well as our metallic elements finishes; vintage gold (VG), rose gold (RG), and dark tungsten (DT).



LARGE PARTY TUB

7 Gallon (896 oz) | 16.75" X 16.75" X 10"

■ PT7BS Brushed Stainless



PERSONAL PARTY TUB

2 Gallon (192 oz) | 11" X 11" X 6"

- PT2BS Brushed Stainless
- PT2BSVG Vintage Gold
- PT2BSRG Rose Gold
- PT2BSDT Dark Tungsten

BAR & WINE



ROUND STAINLESS ICE BUCKET

Enhance your presentation with this elegant Stainless Ice Bucket—available in two great sizes. Featuring ergonomic ring handles that make it easy to carry and handle. Complete with drain tray and tongs in an attractive brushed stainless finish with polished accents.



1.3 Liter (44 oz) | 7.25" X 5.5" X 7"

■ IB13BS Brushed Stainless

3 Liter (101.4 oz) | 9" X 7" X 9"

■ IB3BS Brushed Stainless

ICE BUCKETS

SQUARE

The Square Ice Bucket has a distinctive design that looks great on bars and in hotel rooms. It features an attractive flat lid and rounded knob.



3 Liter (101.4 oz.)
8.75" X 7" X 9"
IBSQ3BS

WITH TONGS

The IBT Ice Bucket with Tongs is a great little fill-and-go ice bucket. It includes a pair of tongs and a convenient storage area within the lid.



1.5 Liter (50.7 oz.)
6.5" X 6.5" X 8.5"
IBT15BS

PLASTIC

Made of ABS plastic and has a double wall insulation to keep your ice longer and eliminate condensation. Portable and great for larger quantities of ice.



3 Liter (101.4 oz.)
9.75" X 7.5" X 9.5"
IB3BL

WINE CHILLERS

Raise the bar with our Stainless-Steel Wine Chillers. Constructed with double-wall insulation, eliminating condensation on the outside of the chiller, so it can be left on the table for customers and guests—even in warm, outdoor settings.



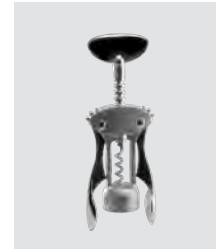
Brushed, No Bands
4.75" X 4.75" X 7.75"
WC1



Brushed, Polished Bands
4.75" X 4.75" X 7.75"
WC2MBBS



Polished, Brushed Bands
4.75" X 4.75" X 7.75"
WC2LBPS



Heavy-Duty Stainless Steel
2.75" X 1.5" X 8"
CSCRM2S

SHAKERS & CADDIES

Mix and match shakers. Available with mesh, teardrop, standard and multi-hole tops, these shakers can be as versatile as you need in easy-to-clean stainless-steel construction. Shakers come unprinted, or in printed words: Vanilla, Nutmeg, Cinnamon, Powdered Sugar, Cocoa. Add the shaker caddies for easy access counter-top storage.



PLAIN STAINLESS SHAKERS

6 oz. | 2" X 2" X 5.5"

- STC3 3-Hole Top
- STC7 7-Hole Top
- STCMULTI Multi-Hole Top
- STCTEAR Teardrop Top
- STCMESH Mesh Top

ETCHED STAINLESS SHAKERS

6 oz. | 2" X 2" X 5.5"

- STC7VANILLA Vanilla, 7-Hole Top
- STCMULTICINN Cinnamon, Multi-Hole Top
- STCTEARCOCOA Cocoa, Teardrop Top
- STCMESHNUTM Nutmeg, Mesh Top
- STCMESHPSUGR Powdered Sugar, Mesh Top

SHAKER CADDIES

2 Compartment | 5.75" X 2.75" X 7.75"

STOH2V2 Polished Stainless

4 Compartment | 7.25" X 7.25" X 8.25"

STOH4 Polished Stainless





TABLETOP



3-Hole Top



7-Hole Top



Multi-Hole Top



Teardrop Top



Mesh Top

TEA TIME



TABLETOP



TEA TIME CREAM & SUGAR SET

A charming addition to any coffee or tea service. Its elegant, polished finish adds luxury to any dining table, giving your guests a first-class experience.

6 oz. Cream, 5 oz. Sugar
7.75" X 4.25" X 3.75"

■ STCCRS6 Polished Stainless

Just the Creamer

4" X 2.5" X 4"

■ STCCR6 Polished Stainless

Just the Sugar Bowl

3" X 3" X 3.5"

■ STCSG5 Polished Stainless



TEA TIME STAINLESS TEAPOT

A sleek, stainless steel teapot designed in a charming spherical shape, available in two practical sizes. This teapot is ideal for serving tea, coffee, and after-dinner desserts. Its thoughtful design includes an elongated handle to ensure your knuckles stay safe from the heat, even when the exterior is piping hot. Pairs perfectly with our Tea Time Cream & Sugar Set.

1.2 Liter (40.5 oz)

8.25" X 5.75" X 6.5"

■ TT12SS Polished Stainless

0.7 Liter (24 oz)

6.25" X 4.75" X 5.5"

■ TT07SS Polished Stainless

CREAM & SUGAR ACCESSORIES

SUGAR & CREAMER SET

Sugar and Creamer Set, 8 oz each. 18/8 stainless steel body with a chrome plated plastic lid. Body is dishwasher safe. Sold as a set or separately.

8 oz. Cream, 8 oz. Sugar

3.5" X 2.75" X 4.75"

■ SSC85



TABLETOP



PLASTIC SUGAR PACKET HOLDERS

Finish off the table setting with versatile black plastic holders. Designed to accommodate sugar packets, these holders can also be used to serve butter patties, cream and jelly packets.

Large

5" X 2.75" X 2.25"

■ SPH5BL

Small

3" X 2.5" X 3.5"

■ SPH3BL

CREAM & SUGAR CADDY SET



TABLETOP

Set out the perfect sugar and creamer combo.

Together, this creamer and sugar stick holder create a harmonious pairing, simplifying the process of customizing your coffee or tea to perfection. Their cohesive design ensures that your guests can easily access and personalize their beverages. Whether you're hosting a gathering or running a coffee shop, this duo is a valuable addition to your serving collection, making every cup of coffee or tea a delightful experience.

Available in original brushed stainless as well as four new Metallic Elements finishes; Vintage Gold (VG), Rose Gold (RG), Dark Tungsten (DT), and Black Onyx (BX).

4 oz. Cream, 4 oz. Sugar

5.75" X 3" X 7.5"

- STCCRS4 Brushed Stainless
- STCCRS4VG Vintage Gold
- STCCRS4RG Rose Gold
- STCCRS4DT Dark Tungsten
- STCCRS4BX Black Onyx

Just the Creamer

2" X 2" X 2.75"

- STCCR4 Brushed Stainless
- STCCR4VG Vintage Gold
- STCCR4RG Rose Gold
- STCCR4DT Dark Tungsten
- STCCR4BX Black Onyx

Just the Sugar Holder

2" X 2" X 2.75"

- STCSG4 Brushed Stainless
- STCSG4VG Vintage Gold
- STCSG4RG Rose Gold
- STCSG4DT Dark Tungsten
- STCSG4BX Black Onyx



SYRUP SAVER™ & CADDY



PLASTIC SYRUP SAVER™

Our 10 oz. Syrup Saver™ Dispenser offers precise syrup dispensing control. Crafted from BPA-free materials, both the body and the distinctive lid feature a unique rocker design. The rockers conveniently snap into the lid, allowing you to personalize them with various colors and flavors without the need to replace the entire lid.



0.3 Liters (10 oz.)
4.75" X 2.75" X 5.5"
■ SR10BLC Black

COPPER SYRUP CADDY

Store your Syrup Saver Dispensers in this retro Copper Syrup Caddy. It can also double as storage for jams, creamers and butter packets.



Fits 4 Syrup Savers
12.75" X 4" X 3.25"
■ SRC4CP Copper

CLASSIC SYRUP DISPENSERS

TABLETOP

PLASTIC SYRUP DISPENSERS

These dispensers are ideal for restaurant chains due to their consistent appearance and reliable performance. They come in three timeless colors to distinguish various flavors, and the removable lid makes cleaning a breeze.



0.47 Liters (16 oz.)

4.25" X 3.5" X 6.25"

□ SY916WH

■ SY916BL

■ SY916AL

Pad Printing and Etching

Many of our products can be crested with pad printing or etching. Every product has a different print area and placement. Reach out to our customer service team to discuss which method is best for your product.

- Step 1:** Select Product
- Step 2:** Select Quantity
- Step 3:** Select Print Area
- Step 4:** Select Cresting Method
- Step 5:** Send Camera Ready Artwork

Custom Wrap Program

Our custom wraps work great on airpots, thermal containers, and beverage dispensers. It's a great way to stand out and build your brand identity. Every product requires a different dieline. Contact customer service to request a dieline for your custom artwork.

- Step 1:** Select Product
- Step 2:** Select Quantity
- Step 3:** Design Your Wrap
- Step 4:** Send Camera Ready Artwork



PRICING & MOQs

Visit our website for more information on pricing and MOQs at serviceideas.com/customization



CUSTOMIZE YOUR BEVERAGE-WARE





SI COMPONENTS™

A replacement
spigot and accessory
collection.

The SI Components™ collection stands as the preferred choice for faucets in our product lineup and is also accessible as standalone components for beverage dispensers. Feel free to reach out to our product and sales team to explore tailored OEM specifications. When you collaborate with Service Ideas, you can expect a top-tier product that adheres to the relevant fundamental criteria set by NSF International.





Scan the QR code for the full brochure of **SI Components™**.

Contact us through our website for a custom inquiry.

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Service Ideas 2024 product index.

Bold text = New product and line expansions

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Pricing

For more information on pricing, parts, and availability, call customer service toll free at **1-800-328-4493** or visit our website **www.serviceideas.com**.



Scan the QR code for the most recent **Price List and Parts Guide**.

Contact us through our website for a custom inquiry.

Terms & Conditions

Terms and conditions apply to products listed in the 2024 catalog and on the Service Ideas website.

TERMS

1% interest 10 days from date on invoice, net 30 days. Accounts showing balances owing past 60 days will be placed on credit hold and charged 1% interest per month. Orders may be paid by MasterCard, Visa or American Express at receipt of invoice. Credit card orders are not eligible for cash discount. Any orders paid by credit card later than 10 days from invoice date may be subject to a 3% handling fee.

FREIGHT

Visit serviceideas.com/terms-conditions for the current freight policy.

BROKEN CASES

All products are sold in standard packing cartons only as listed in the price list. Any order calling for less than standard pack will be charged \$8.00 NET PER CASE.

CREDIT

Orders placed by buyers without established credit with Service Ideas, Inc. must be accompanied by check, credit card, or credit application. Initial orders for open credit status must meet a minimum net total of \$500. Orders will ship as soon as possible after credit has been approved or regular check has cleared. Orders paid by cashier's check, MasterCard, Visa, American Express, certified check or money order will ship as soon as possible. Call 1-800-328-4493 for exact cash amounts or to request a credit application. We reserve the right to establish or refuse any business entity or individual as a customer.

SPECIAL ORDER ITEMS

A sign off will be required on our special order release form stating that the order will not be canceled or returned. Minimum order quantities are required.

PRICES

All prices in US dollars (\$) are subject to change without notice.

LOST AND DAMAGED SHIPMENTS

Risk of loss is buyer's upon delivery to carrier; therefore, whenever the seller shall deliver or cause to be delivered to a common carrier, any goods ordered by buyer, whether the particular common carrier shall have been designated in the shipping or routing instruction of buyer or not, seller shall not be responsible for any delays or damages in shipment and the common carrier to which the seller shall deliver goods shipped to buyer is hereby declared to be the agent of the buyer. All shortages or damages must be reported within 48 hours to the carrier and Service Ideas. Secure an inspection report from the carrier. Concealed damage not reported to Service Ideas within 30 days of delivery will not be eligible for credit.

RETURNS

By definition, returns are any merchandise sold by Service Ideas, Inc. that is to be returned to the factory. Stocked product returns within 6 months of invoice date are **NOT SUBJECT TO A RESTOCKING CHARGE**. Returns received 6–12 months of invoice date or related to overstock are subject to restocking charges, not to exceed 20%. No returns will be accepted after 12 months. Prepaid dropship orders will be subject to restocking fees. All returns to be restocked must be complete case packs, received in the unopened original cartons and merchandise must be current, standard catalog items. We are unable to accept returns of obsolete, special order, custom or crested products. No merchandise will be accepted for return without prior authorization. All returns must be freight prepaid. To receive authorizations please call 1-800-328-4493 and provide the following information:

- Company name, address, phone number
- Exact carton count
- Original invoice number and purchase order number
- Reasons for return
- Exact quantity and model numbers

SERVICE IDEAS WARRANTY

Products noted with warranty symbol are warranted against manufacturer defects for specified years. As a manufacturer of fine products, Service Ideas, Inc. is interested in knowing about any problems you may experience. We will work with you individually to determine if the problem is caused by a manufacturer's defect.

Care & Handling

HANDLING

For optimal retention, remove or flip open lid and preheat server with warm water. Empty contents and refill with hot beverage. Secure lid closure. Varying factors that effect temperature are content levels, topping off, and open lids. Servers should not be heated in a microwave, contain boiling water or liquids at temperatures above 200 degrees.

CLEANING

For optimal care, servers should be hand washed with mild detergents.

Exterior: Wipe with a soft, damp cloth, followed with a dry cloth.

Interior: Clean with lukewarm water and mild detergent and

rinse with hot water. Never submerge in water.

Never clean plastic servers with vinegar as it will be absorbed by the material and leave a vinegar taste.

For glass lined servers, to avoid damage never clean a with a brush, and avoid chemical detergents.

For push button lids, depress button and flush water through. Push button lids are not dishwasher safe.

For stainless steel products listed dishwasher safe, use only high-temp dishwashers that don't use chemicals that will erode the stainless steel.

STORAGE

All products are best stored in a cool, dry place away from heat sources.

Frequently Asked Questions

DO YOU SELL REPLACEMENT PARTS?

Yes. 95% of our products have replacement parts available. Check online at www.serviceideas.com.

WHAT'S YOUR RETURN POLICY?

Returns within 6 months are not subject to restocking charges. Anything after 6 months will be subject to restocking charges not to exceed 20%. No merchandise that is discontinued will be accepted for return without prior authorization. Please call 1-800-328-4493 to receive your RMA #.

WHAT'S SHIPPING LEAD TIME?

All in-stock orders are shipped within 48 hours. Non-stock and custom items are shipped within 8-12 weeks

HOW LONG DOES TEMPERATURE HOLD IN PLASTIC?

Anywhere from 2-3 hours

HOW LONG DOES TEMPERATURE HOLD IN STAINLESS VACUUM?

Anywhere from 4-6 hours

HOW LONG DOES TEMPERATURE HOLD IN GLASS?

Anywhere from 6-8 hours

DO YOU HAVE A WARRANTY?

Service Ideas is interested in knowing about any problems you may experience. We will work with you individually to determine if the problem is caused by a manufacturer's defect.

CAN I REQUEST ANOTHER CATALOG?

Yes. E-mail Service Ideas at literature@serviceideas.com or call 1-800-328-4493.

CAN I COOK ON THE THERMO-PLATE STAINLESS INSERT?

No. To prevent warping, stainless and aluminum plates should never be subjected to an open flame.

CAN YOU PUT HOT BEVERAGES IN THE ZE PÉ DISPENSERS?

The Ze Pé beverage dispensers are meant for only cold beverages. Do not put hot beverages in the dispensers.

WHAT IS CAMERA READY ARTWORK?

We accept high resolution digital artwork (300 dpi or higher) in an Illustrator, .eps, .tif or .jpg format.

- 300 DPI resolution is the minimum requirement for pad printing
- 600 DPI resolution is the preferred requirement for etching

NOTE: Service Ideas is not able to modify logos or art.

DO YOU TAKE CREDIT CARDS?

Yes. We accept VISA, MasterCard and American Express.

HOW DO I PLACE AN ORDER?

Simply e-mail us at orders@serviceideas.com or log on to our website at www.serviceideas.com.

FOODSERVICE REPS

PLEASE CALL AHEAD AND SET UP A SHOWROOM APPOINTMENT

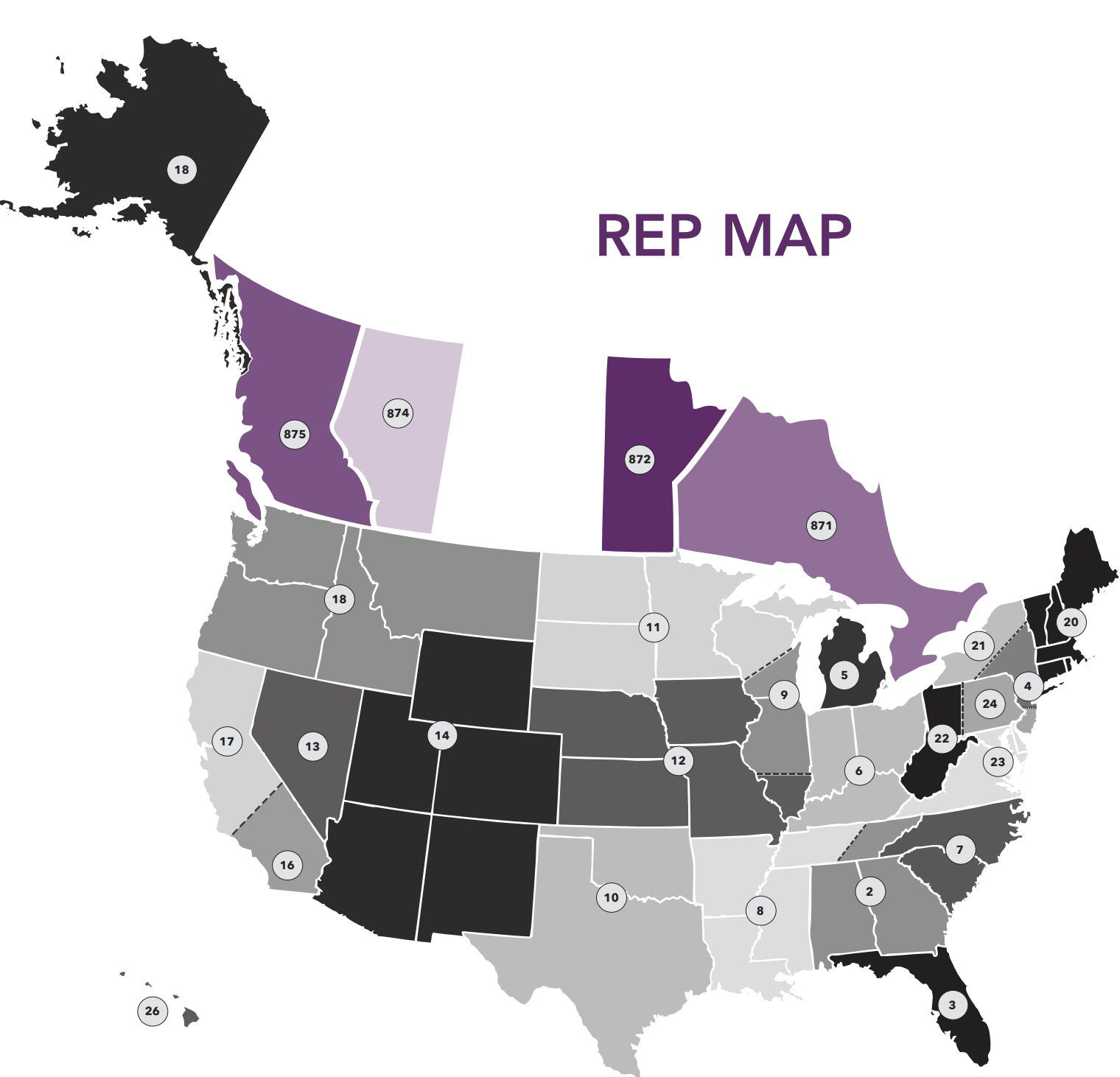
- 2 ELLSWORTH MARKETING & ASSOCIATES**
Alabama, Georgia, Eastern Tennessee
678-691-8104 Fax 678-691-8105
- 1001-1101 Kermit Dr. Suite 109
Nashville, TN 37217
 - 3157 Presidential Dr. #203
Atlanta, GA 30340
- 3 TABLETOP DOGZ**
Florida
941-377-9507
- 4 CLV MARKETING**
New York & North New Jersey
631-694-7170 Fax 631-964-7243
- 43-01 22nd St., Suite 534
Long Island City, NY 11101
- 5 MIDWEST ASSOCIATES**
Michigan (Exclude Upper Michigan)
586-263-1229 Fax 586-263-6055
- 27186 Dequindre
Warren, MI 48092
- 6 GABRIEL GROUP**
Indiana, Kentucky, Ohio,
Western Pennsylvania, West Virginia
616-583-9720 Fax 616-583-9720
- 1523 Republic Street, Unit 101
Cincinnati, OH 45202
 - 8501 Bash Street, Suite 1300
Indianapolis, IN 46250
- 7 CAROLINA FOODSERVICE SOLUTIONS**
North Carolina & South Carolina
919-518-0873
- 11125 Treynorth Dr.
Cornelius, NC 28031
- 8 ECHO FOOD SERVICE MARKETING**
Arkansas, Louisiana, Mississippi,
Western Tennessee
985-373-7273
- 3801 Causeway Blvd Ste. 209
Metairie, LA 70002
- 9 MIRKOVICH & ASSOCIATES, INC.**
Northern Illinois & East/S. East Wisconsin
630-792-0080 Fax 630-792-9914
- 1064 N. Garfield St.
Lombard, IL 60148
 - 1501 Paramount Dr., Suite D
Waukesha, WI 53186
- 10 PREFERRED SOURCE**
Oklahoma & Texas (Excludes El Paso)
214-912-7713 Fax 214-855-5297
- 9925 Circle Dr.
Austin, TX 78736
 - 3440 Sojourn Dr., Suite 225
Carrollton, TX 75006
 - 4231 Bellaire Blvd. Suite N
Houston, TX 77025
- 11 DALY & De ROMA GROUP**
Minnesota, North Dakota, South Dakota,
Western Wisconsin & Upper Michigan
763-543-8080 Fax 763-543-8181
- 18200 45th Ave No, Ste C
Plymouth, MN 55446
- 12 CREATIVE HOSPITALITY SOLUTIONS**
Southern Illinois, Iowa, Kansas, Missouri
& Nebraska
913-378-1691 Fax 913-764-8668
- 12730 State Line Rd.
Leawood, KS 66209
 - 2121 January Ave.
St. Louis, MO 63110
- 13 AJ SALES, LTD.**
Nevada (Las Vegas)
702-468-1499
- 14 AVISION/CURATE SALES GROUP**
Arizona, Colorado, New Mexico,
Texas (El Paso), Montana, Idaho,
Utah & Wyoming
303-373-1940 Fax 303-371-1557
- 7070 E. Indian School Rd.
Scottsdale, AZ 85251
 - 4665 Joliet St.
Denver, CO 80239
- 16 CYMCO SALES & MARKETING**
Southern California
582-619-3660
- 17 THE ACTION GROUP**
Northern California & Nevada
800-670-9824 Fax 952-957-6256
- 2608 9th St. Suite 201
Berkeley, CA 94710
- 18 RHI**
Alaska, Idaho, Montana, Oregon &
Washington
425-251-0531 Fax 425-251-0543
- 5628 Airport Way S., Suite 250
Seattle, Washington 98108
- 20 4TOP HOSPITALITY SOLUTIONS**
Connecticut, Maine, Massachusetts,
New Hampshire, Rhode Island & Vermont
781-257-2870
- 1005 Main St. Suite 8132
Pawtucket, RI 02860
- 21 LAKE EFFECT FOODSERVICE SOLUTIONS**
Upstate New York
716-731-1736 Fax 518-252-6174
- 908 Niagara Falls Blvd.
North Tonawanda, NY 14120
- 23 HOSPITALITY DYNAMIC SOLUTIONS**
Maryland, Washington D.C., Delaware,
West Virginia & Virginia
202-251-1082
- 1422 Portner Road, Suite 9
Alexandria, VA 22314
- 24 MAXWELL-MCKENNEY**
Southern New Jersey &
Eastern Pennsylvania
856-310-0700 Fax 856-310-0700
- 116 White Horse Pike
Haddon Heights, NJ 08035
- 26 ALOHA IMPORTING**
Hawaii
808-988-4833 Fax 808-988-2629
- 871 LES AGENCES DINCO, INC.**
Canada-Quebec & Eastern Provinces
514-697-8075 Fax 514-697-9478
- 16891 Hymus Blvd.
Kirkland, Quebec H9H 3L4
- 872 TOTAL TABLETOP PLUS**
Canada-Ontario
905-607-4893 Fax 905-607-9836
- 15-3330 Ridgeway Dr.
Mississauga, ON L5L 5Z9
- 874 CANVAS TABLETOP**
Canada-Alberta, Saskatchewan
403-992-6470
- 875 WEISS WARES, LTD**
Canada-British Columbia
604-463-8141 Fax 604-477-8141
- GX Building
1868 Glen Drive, Unit #248
Vancouver, BC V6A 4K4

INTERNATIONAL

Keith Enscoe
502-905-8263

H.D. Sheldon & Company, Inc.
212-924-6920 Fax 212-627-1759

Greenfield World Trade
954-202-7336



REP MAP

OCS/COFFEE REPS

ALOHA IMPORTING

Hawaii
808-988-4833 Fax 808-988-2629

ABILITY REPS

New England (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island & Vermont)
978-281-2700

ALL OTHER AREAS NOT LISTED

Keith Enscoe
502-905-8263

PWA FOOD GROUP

Wisconsin, Illinois & Michigan
708-579-5567 Fax 708-579-3287

WEST COAST CONCEPTS

West Coast
714-747-2494 Fax 949-588-7883

D.BLACK SALES, LLC

North Carolina, South Carolina, Georgia, Florida, Kentucky, Tennessee, Alabama & Mississippi
770-329-3501

REPCO

Delaware, New Jersey, New York (Metro Area) & Eastern Pennsylvania
963-875-0049 Fax 963-875-0870



www.serviceideas.com
800-328-4493
cs@serviceideas.com

